

User Guide

iDECT

K1

Digital cordless telephone

with Caller Display
and SMS Messaging
and hands-free Speakerphone

This equipment is not designed for making emergency calls when there's an electrical power failure. You should make alternative arrangements for dialling emergency services when necessary.



Before you use this phone system, please read this User Guide carefully

Ver 1, Aug 06 (BTP)



Important note — emergency calls

The iDECT K1 is not designed for making emergency calls if the mains power fails. So you should make alternative arrangements for access to Emergency Services.

(This means that you should also have a basic phone, that does not need mains power, connected to your line so that you can make calls during a power failure.)

If you need help ...

The Help Line is available from 9.00 am to 5.00 pm, Monday to Friday, on
0845 345 9677

Calls are charged at Local Call rate.

Unpacking your iDECT K1 system

In the box are:

- the **cordless handset** (up to five, depending on which iDECT K1 system you've bought)
- the **base unit**
- two **batteries** and a **battery compartment cover** for each handset
- a **telephone line cable** for the base unit
- a **mains power lead and adapter** for the base unit
- up to four **charger pods**, each with a separate mains power lead and adapter, for multi-handset systems

Keep the packaging materials in a safe place in case you later need to transport the unit. **Keep your sales (till) receipt, which is your guarantee.**

Before you can use the handset to make calls you'll need to fit and fully charge the batteries, as described on page 8. Please read the notes on page 9 before you install the base unit.



Where to find it

Left and right Soft — buttons

Press to select the functions shown above them on the display (for example, Redial or Menu.)

PHONE /SPEAKERPHONE button

Press to begin, answer or end a phone call. Press during a call to switch the speakerphone on and off.

(Note: the speakerphone wont work if the batteries are low.)

HANDSET LOCATOR (PAGE) button

Press to make all registered handsets ring (this is useful if you've forgotten where you put a handset).

* /INT (Intercom) button

Press and hold for 1 second to make an intercom call (if you have more than one handset).

Charger LED

This comes on when you the handset's batteries are being charged.

If the display is blank

Press the



button to switch the handset on

To subscribe to network features like Caller Display and Call Waiting, simply call your network service provider (the company that supplies your line). You dont need to do anything special on your iDECT K1 phone to set these features up.

Arrow buttons

Press ↑ or ↓ during a call to adjust the volume in the earpiece.

Press to navigate through the menu on the display.

Press in idle mode for short-cut functions —

Short cuts

- to go straight to the SMS text messages menu.
- ↑ to go straight to a list of Caller Display (CID) records.
- ↓ to go straight to a list of Phone Book entries.

HANG UP /ON-OFF / X (Cancel) button

Press to end a call.

Press while using menus to cancel and return to idle mode.

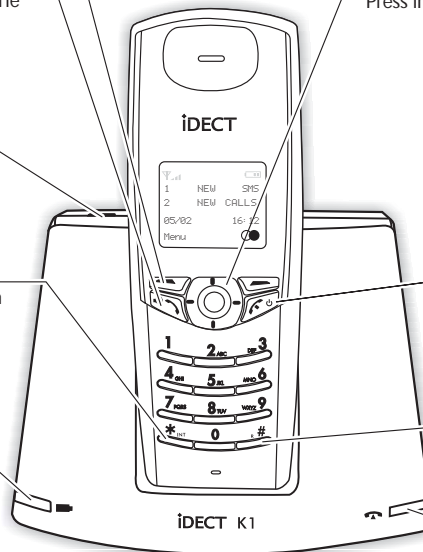
Press and hold for 4 seconds to turn the handset on and off.

#/R (Recall) button

You may need the Recall function during a call if your iDECT K1 is connected to a PBX, or if you use BT's Select Services.

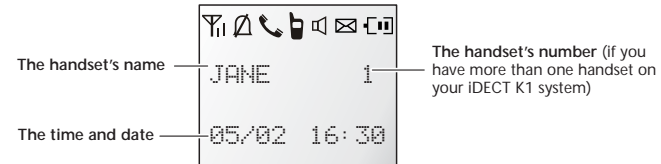
IN USE light

This comes on when you have a connection to the telephone line, and flashes when the unit is ringing for an incoming call.





Symbols on the display



The duration of each call is shown on the display from 5 seconds after you press the PHONE button for a line, until 10 seconds after you end the call.

	Signal level	This is on steadily when there's a radio link between the handset and base unit. It flashes while the handset is trying to establish a link to the base unit. If this symbol flashes while you're on a call, move closer to the base unit.
	Intercom call	Flashes while your handset is ringing for an intercom call, and comes on steadily when the call's connected.
	Speakerphone	Appears when the speakerphone is turned on.
	Phone	Appears when you have a connection to the outside line. Flashes when there's an incoming call to be answered (even if the ringer is turned off).
	New call	Appears when you have missed incoming calls or new SMS (if you subscribe to Caller Display or SMS).
	Handset ringer off	While an incoming ring, handset rings in silence, see page 36 to change ringer volume.
	Battery charge level	When this shows 'nearly empty' (C 1/4), put the handset on the base unit or charger pod as soon as possible, to charge the batteries. While the batteries are being charged, the symbol blinks.



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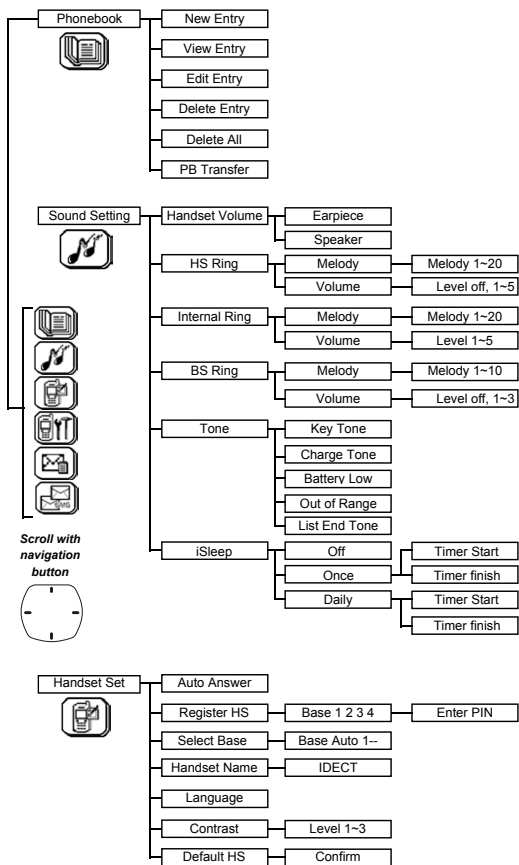
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Connection and conditions for use

You can connect your iDECT K1 to a direct exchange line (DEL) — a line connected to a local exchange, with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible PBX. Do not connect the iDECT K1 as an extension to a payphone.

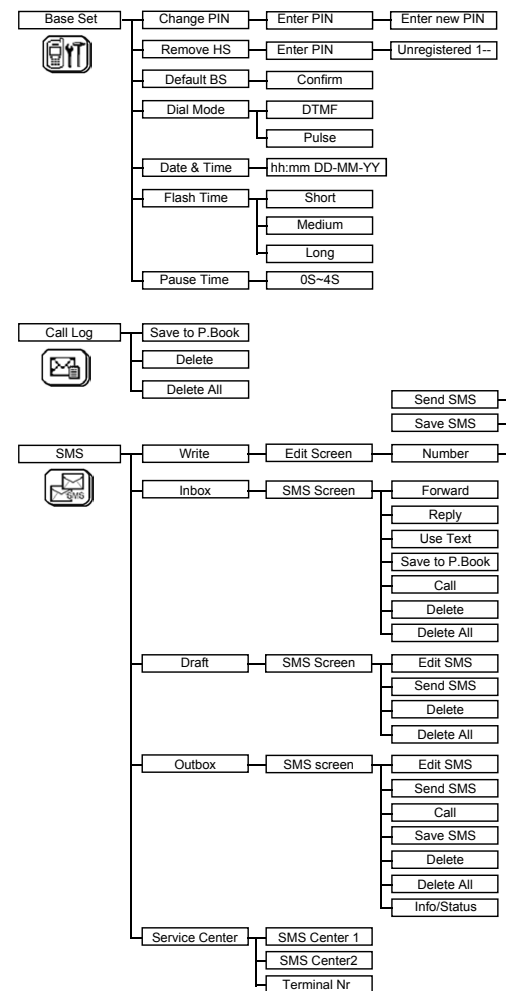
The **ringer equivalance numbers (RENs)** of all instruments (phones, fax machines, etc.) connected to an exchange line **must not add up to more than 4** — otherwise, one or more of them may not ring and/or answer calls correctly. The iDECT K1 has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

iDECT K1 Menu Structure



4

Menu Structure



Help Line: 0845 345 9677 (Local Call rate)

5



Read these notes first

Choosing a site for the base unit and charger pod

The base unit and charger pod(s) should be placed on a level surface, in a position where:

- the mains adapter plug will reach an easily accessible 230-V AC switched mains supply socket — **never try to lengthen the mains power cable**
- the base unit's telephone line cable will reach your telephone line socket or extension socket (the charger pod does not have a telephone line connection)
- it is not close to another telephone — this can cause radio interference
- it is not close to a sink, bath or shower, or anywhere else where it might get wet
- it is not close to other electrical equipment — fridges, washing machines, microwave ovens, fluorescent lights, TVs etc.

Radio signals between handset and base unit

To use your handset and base unit together, you must be able to establish a radio link between them. Be aware that:

- Any **large metal object** — like a refrigerator, a mirror or a filing cabinet — between the handset and the base unit may block the radio signal.
- Other **solid structures**, like walls, may reduce the signal strength.

Mains power connection

IMPORTANT — The iDECT K1 base unit and charger pod must be used with the mains adapter supplied with the unit. Using any other adapter will result in non-compliance with EN60950, and will invalidate any approval given to this apparatus.

- ! **Make sure mains power to the base unit stays switched on. The iDECT K1 needs electrical power for normal operation; not just for charging the batteries.**



Installation and set-up

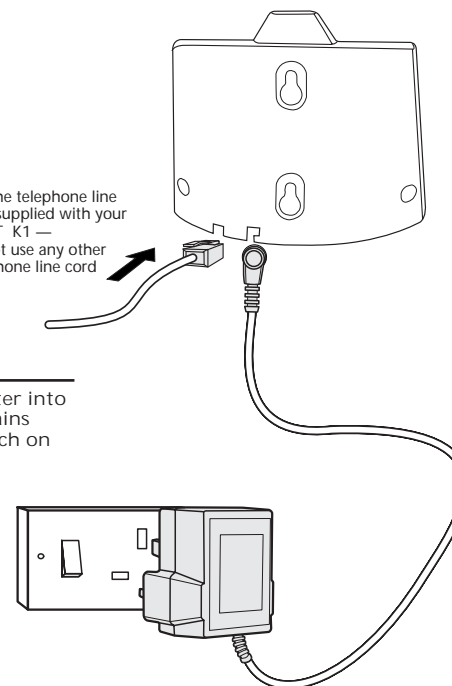
Installation and set-up

- 1 Choose a suitable site for the base unit

- 2 Connect the mains power lead and the telephone line cord into the underside of the base unit

Use the telephone line cord supplied with your iDECT K1 — do not use any other telephone line cord

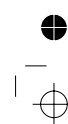
- 3 Plug the mains adapter into a 230 V AC, 50 Hz mains socket, with the switch on the socket set to OFF

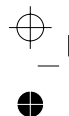


- 4 If you have one or more charger pods ...
Plug the mains adapter into a 230 V AC, 50 Hz mains socket, with the switch on the socket set to OFF

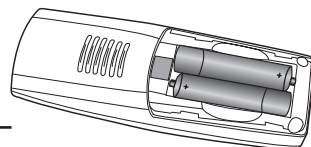
- 5 Switch on at the mains socket(s)

Help Line: 0845 345 9677 (Local Call rate)





- 6 Fit two rechargeable batteries in each handset

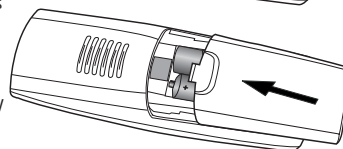


- 7 Charge the batteries for 15 hours

Before you use the handset for the first time, it's important to charge the batteries fully.

The handset 'beeps' when it's correctly in position on the charging cradle.

Leave the handset on the charging cradle for 15 hours.



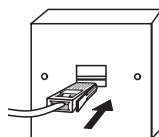
- 8 Connect the base unit to the telephone line

Switch off power at the mains socket

Insert the telephone line plug into the socket as shown

Switch mains power back on

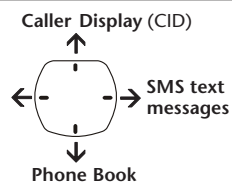
Make sure the mains socket is switched on if you want to use the phone — it will not work without electrical power



Use the plug to raise the shutter before pushing it into the socket

NOTE: the charger pod does not have a connection to the telephone line.

The navigation buttons
In the instructions, these buttons are represented by arrows, as shown here.



Before you start

Electrical safety

- **DON'T** let the base unit or charger pod get wet. Electrical equipment can cause serious injury if used while you are wet or standing in water.
- If the base unit or charger pod ever falls into water, **DON'T** retrieve it until you have unplugged the power lead from the mains and the telephone line plug from the telephone socket (base unit only); then pull it out by the unplugged cables.
- **NEVER** use your IDECT K1 outdoors during a thunderstorm — unplug the base unit from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the guarantee.

Interference

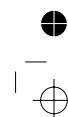
If the sound quality gets worse as you move around while on a call, this is probably caused by interference between the handset and the base unit, perhaps because you are too near to another phone or other electrical equipment.

Move to a different position to clear the interference. If you do not move, your call may be cut off.

- ! **Radio interference in the environment may occasionally cause a short break in the link between the handset and the base unit while you are on a call.** The 'signal level' on symbol handset's display may flash until the link is restored.

'Out of range' warning

If you hear a **warning tone** during a call, and/or the sound in the earpiece becomes faint or distorted, you may be going out of range of the base unit. **Move nearer to the base unit within 20 seconds**, until the tone stops. Otherwise, your call may be cut off.



Switching on and off


To switch the handset on and off



To switch the handset off (in case you need to save battery power when the handset is away from the base unit):

Press the HANG UP  button and hold it for 4 seconds

To switch the handset back on:

Briefly press the HANG UP  button, or replace the handset on the base unit or charger pod



Notes



- When the handset is switched off, it can't be used for making calls, **including emergency calls**.
- When the handset is switched off, it won't ring for incoming calls, but the base unit will ring. To answer a call when the handset is switched off, you need to switch it back on. It may take a few moments for the handset to re-establish a radio link with the base unit.

Making and answering calls

Using the speakerphone



You can switch between speakerphone and earpiece mode during calls at any time by  button. The display will show  if speaker on.


Press the  or  button to adjust volume when speaker is on, there are three volume levels.

! *The speakerphone won't work if the battery is low.*

To make a call





Key in the telephone number

If you make a mistake, press the soft key =I to clear digits one by one from the display.

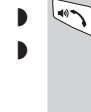
2




Press the  button

(You can dial the number *after* you press the  button to get Dial tone if you prefer, but you can't correct any mistakes if you do it this way. If you press the  button before you dial, the display shows [calling].

To answer a call



When there's an incoming call,

Press  to answer the call

Or you can press right soft key **Silence** to make handset silence, if you don't want to answer the call.

To end a call



Press the  button

→ The IN USE light on the base unit will go out

Or just replace the handset on the base unit



Making and answering calls

Earpiece volume



During a call, to adjust the volume in the earpiece or speakerphone:

Press the ↑ or ↓ button

There are three volume levels. After you end the call, the volume will stay at the level you've set.

To mute the mouthpiece

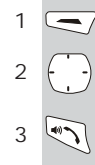


During a call, to mute the mouthpiece so the person on the other end can't hear you:

Press the soft key

To un-mute the mouthpiece, press the soft key again.

Last Number Redial (LNR)



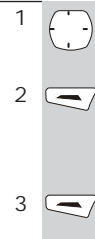
To make a repeat call to one of the last 10 numbers you dialed (up to 24 digits) :

1 **Press the right soft key**

2 **Press the ↑ or ↓ button if necessary until the number is displayed**

3 **Press the** **button to dial the number**

To delete Redial list



1 **Press the right soft key** , then the ↑ or ↓ button until the number is displayed

2 **Press the soft key** **Option**
→ The display shows [Delete] and [Delete All]
[Delete] only delete selected redial number ,
[Delete All] will delete all redial list.

3 **Press soft key** **OK to confirm what you selected**



Making and answering calls

To store a Redial 1 number in the Phone Book



Press the Redial **button, then the ↑ or ↓ button until the number is displayed**

Press Option button

→ The display shows [Save to P.Book]

Key in a name then press OK

The display show [enter Number], you can edit the number then press OK

Select the [VIP Tone] press OK to confirm
→ There are 20 melodies [Melody 1] to [Melody 20]









Buttons to press for text characters — press the button repeatedly until you get the character you want


1 [space] 1 2 3 4 5 6 7 8 9 * 0 #	7 P Q R S T U V W X Y Z 0
2 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z 0	8 T U V W X Y Z 0
3 D E F G H I J K L M N O P Q R S T U V W X Y Z 0	9 W X Y Z 0
4 G H I J K L M N O P Q R S T U V W X Y Z 0	0 0 , . : ? ! _ ; ' " ' ,
5 J K L M N O P Q R S T U V W X Y Z 0	* * + - / = < > () % \
6 M N O P Q R S T U V W X Y Z 0	# upper case/lower case



The Phone Book (memory dialling)

You can store up to 200 numbers in the Phone Book. Each number can have up to 24 digits, and can be stored with a **name** of up to 12 characters (including spaces).





- | | | | |
|-------------------|---|---|--|
| To store a number | 1 |  | Press the Menu button then press OK |
| | 2 |  | Press the Option button |
| | 3 |  | Select [New Entry] then press OK |
| | 4 |  | Key in a name and press OK
→ The display shows [Enter Name] |
| | 5 |  | Key in a number and press OK
→ The display shows [Enter Number] |
| | 6 |  | Select ring tone [Melody1-Melody20] and press OK to confirm. |
| | 7 |  | Press  button to go back standby mode |






* This is a short-cut method. You can also press the **Phone Book** button followed by the **MENU** button. Or you can simply press ↓ of .

** Refer to the diagram on page 13 if you're not sure how to key in text using the numbered keypad.






*** If you use Caller Display, it's best to store the number with the full national dialling code, even if it's a local number. You'll still be charged at Local rate when you call the number.





The Phone Book (memory dialling)





- | | | | |
|-------------------------|---|---|---|
| To call a stored number | 1 |  | Press the Menu then OK button
→ The display shows the name and number in the Phone Book. |
| | 2 |  | Press the ↑ or ↓ button to go to the number you want
OR you can search by pressing a button on the numeric keypad for the first letter of the name, then using the ↑ and ↓ buttons if necessary. |
| | 3 |  | Press the  button to dial the number |

- | | | | |
|----------------------------|---|--|--|
| To edit a Phone Book entry | 1 |  | Press the Menu then OK button
↓ button to go to the number you want |
| | 2 |  | Press Option then use ↓ button to select [Edit Entry] |
| | 3 | | Press OK button
→ The display shows [Enter Name], [Enter Number] & [Tone] section. |
| | 4 |  | Edit the name, number or Tone and press OK to confirm |
| | 5 |  | Press  to go back standby mode |

The Phone Book (memory dialling)

- To delete a Phone Book entry
- 1  Press the Menu then OK button
 - 2  Press ↓ or ↑ to go to the number you want
 - 3  Press Option button
 - 4  Use ↓ or ↑ to select [Delete Entry]
 - 5  Press OK to confirm

- To delete all Phone Book entries
- 1  Press the Menu then OK button
 - 2  Press Option button
 - 3  Use ↓ or ↑ to select [Delete All]
 - 4  Press OK button
→ The display shows [Delete All?]
Press OK to confirm

- To copy the Phone Book between handsets
- If you have more handsets system, when you have stored names and numbers in one handset's Phone Book, you can copy them to other handsets.
- 1  Press the Menu then OK button
 - 2  Press Option button
 - 3  Use ↓ or ↑ to select [PB Transfer] then press OK
→ The display shows other handsets which you have registered.
 - 4  Use ↓ or ↑ to select handset you want, then press OK
→ The handset you selected rings, press the left soft key [Accept] to accept copying, or the right soft key [Reject] to cancel copying.
→ After copying the phonebook, the display shows [Finish] and goes back to idle mode.

Caller Display


! To subscribe to this feature, you need to contact your service provider, who will tell how much it will cost.

Caller Display lets you see the phone numbers of your callers on the handset's display, before you answer. The iDECT K1 will store the numbers of the last 30 callers (whether or not you answered the call) so you can call them back later. When the Caller Display list is full, the next incoming number will overwrite the oldest one.


If you've got new Caller Display records, the ☒ symbol is shown on the display.

Here are some examples of Caller Display records:

The record number is #01 onwards.


 #01 NEW <02>
Jane
02084329876
05/02 16:12
Option Esc

A call from someone whose name and number are stored in your Phone Book.
2x indicates that you've received two calls from this number (the one shown is the most recent).

 #01 NEW <02>

02084329876
05/02 16:12
Option Esc

A call from someone whose name and number are not stored in your Phone Book.
There has been just one call from this number (1x)

 #01 NEW <02>

WI THHELD
05/02 16:12
Option Esc

A call from someone who withheld their number by dialling 141 (or whose service provider withheld their number).

 #01 NEW <02>

UNAVAILABLE
05/02 16:12
Option Esc

A call from someone whose number is unavailable (for example, an international call).



Caller Display

- To check Caller Display records**
- 1 Press the **Menu** button or press the **↑** short-cut button
 - 2 Press to go to [Call Log] menu
 - 3 Press **OK** button to view the record(s)
 - 4 Press button to go back to standby mode
- To return a call**
- To ring back someone who's called you:
- 1 Press the **Menu** button
 - 2 Press to go to [Call Log] menu
 - 3 Press **OK** button to view the record(s)
 - 4 Press **↓** or **↑** go to the number you want
 - 5 Press button to dial the number
- To store a Caller Display number in the Phone Book**
- 1 Press the **Menu** button
 - 2 Press to go to [Call Log] menu
 - 3 Press **OK** button to view the record(s)
 - 4 Press **↓** or **↑** go to the number you want
 - 5 Press **Option** button
 - 6 Press **↓** or **↑** go to Select [Save to P.Book] then press **OK**
 - 7 Key in the name, number & select ring tone
 - 8 Press **OK** to confirm
 - 9 Press to go back to standby mode



Caller Display

- To Delete a Caller Display 1 record**
- 1 Press the **Menu** button
 - 2 Press to go to the [Call Log] then press **OK**
 - 3 Use **↓** or **↑** button to select the number you want
 - 4 Press **Option** button
 - 5 Select [Delete] by **↓** or **↑** button
 - 6 Press **OK** to confirm
- To Delete all Caller Display 1 record**
- 1 Press the **Menu** button
 - 2 Press to go to the [Call Log] then press **OK**
 - 3 Press **Option** button
 - 4 Select [Delete All] by **↓** or **↑** button
 - 5 Press **OK** to confirm





SMS text messaging — read this first

SMS stands for **short message service** — also called **text messaging**, or just **texting**. Users whose phones support SMS can send each other messages with up to 160 characters (140 characters on mobile phones).

Your iDECT K1 can send and receive SMS messages to and from mobile phones and compatible land-line phones. You can also send messages to non-SMS phones; the messages will be converted into speech.

! The SMS service is provided by BT. If your network provider (the company that supplies your telephone line) is not BT, and you find you can't send or receive text messages, check that the network provider supports the BT SMS service in your area.

Caller Display IMPORTANT — to use the SMS service, you must subscribe to the **Caller Display** service (see also page 17) from your network provider; **you can't use the SMS service without Caller Display**.

Registering for the SMS service By sending your first SMS text message, you automatically register for the service, and you'll receive a text message welcoming you. You may also receive other text messages with information about the service.

It is occasionally possible to become **de-registered** from the BT SMS service — for example, when a message cannot be delivered because your SMS phone is switched off. If this happens, you'll start to receive text messages as spoken calls from the Messaging Centre.

Usually, you can automatically re-register by simply sending another text message. If you have problems, turn to page 50 for advice.



SMS text messaging — read this first

The SMS Send and Receive numbers

Your iDECT K1 is preprogrammed with two telephone numbers for the SMS service — the **Send** number and the **Receive** number. These are:

BT service numbers	
Send telephone number	1470P1709400 The 1470 ensures that your number is not withheld on this call, even if you normally withhold it*.
(SMS Center 1)	The P inserts a pause before dialling the number.
Receive telephone number (SMS Center 2)	080058752
Terminal number	9 (all messages)
* The SMS service will not work if your number is not sent to the network when you send messages.	

It's important to leave these numbers as they are. If they've been accidentally changed, you'll need to reprogram them as described on page 28.





SMS text messaging — read this first

SMS message boxes

Your iDECT K1 has three message boxes:

- The **Inbox**, which holds messages you've received from other people (incoming messages).
- The **Outbox**, where a copy of each message you've sent is stored.
- **Draft Box**, where you can store complete or part-written messages to send later.

The **total** number of messages that can be stored in the message boxes is 20. If you reach the limit of 20 stored messages, the handset's display shows **SMS Full** and your iDECT K1 won't receive any new SMS messages until you delete some messages to make room (see pages 27 for details of how to delete messages).

When SMS memory is full, you can still send or forward a message from any of the message boxes. But no copy will be stored in the Outbox after you've sent it.

Buttons to press for text characters — press the button repeatedly until you get the character you want

1 [space] 1 2 3 4 5 6 7 8 9 0	7 P Q R S T U V
2 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	8 T U V W X Y Z
3 D E F G H I J K L M N O P Q R S T U V W X Y Z	9 W X Y Z
4 G H I J K L M N O P Q R S T U V W X Y Z	0 0 , . : ? ! _ ; < " ' ,
5 J K L M N O P Q R S T U V W X Y Z	* * + - / = < > () % \
6 M N O P Q R S T U V W X Y Z	# upper case/lower case



SMS text messaging

To check that the SMS text messaging service is working OK on your line, it's a good idea to send your first text message to yourself. Simply follow the instructions below, keying in your own phone number — including the **full dialling code** — at step 5. The message should arrive in your Inbox shortly afterwards.

To write and send a text message



Press the → short-cut button

(Or press the left Soft button [Menu], then use the ↓ or ↑ button to scroll to **SMS** and select it by pressing the left Soft button [OK].)

⇒ The display gives you the options:

Write — to write a message

Inbox — to go to your Inbox. The number of new messages and the total number of messages in your Inbox are shown (for example, (02/07) means you have two new messages and seven messages altogether).

Draft — to go to your Draft Box.

Outbox — to go to your Outbox. The number of messages in your Outbox is shown.

Service Center — to check or change the SMS Send and Receive numbers.

2



Press the left Soft button [OK] to select **Write**

⇒ The display shows **Write**

3







Write your message

Each time you press a numbered button, the line at the bottom of the display shows the characters you can type by pressing this button repeatedly.









- While writing, you can:
- use the # (hash) key to switch between upper-case (capital letters) and lower-case (the first letter of the message is always upper-case);
 - use the → and ← buttons to move to the beginning or end of the message;
 - use the right Soft button [E~~S~~C] to delete unwanted characters.
- When your message is ready —
- 4  **Press the left Soft button [OK]**
⇒ The display shows `Number:`
 - 5  **Key in the recipient's phone number, including the full dialling code** (even if it's a local number)
Or press the right soft button [PBook] to search for a number in the Phone Book
(The number must be stored in the Phone Book with the full dialling code, even if it's a local number.)
 - 6  **Press the left Soft button [OK]**
⇒ The display shows `Send SMS`
`Save SMS`
 - 7  **Press the left Soft button [OK] to send the message**
⇒ The display shows `Message Sending ...` for a few moments.

continued overleaf ...







→ **If you hear an error tone...** If you hear a double high-pitched 'beep' it means the message was not sent and shows [Failed] you can go to your Drafts Box and delete the message (see page 27). See pages 50 to 51 for possible reasons solutions.

- To read your messages
- 1  **Press the → short-cut button**
OR press the left Soft button [Menu], then use the ↓ or ↑ button to scroll to SMS and select it by pressing the left Soft button [OK]
 - 2  **If necessary, scroll to Inbox and press the left Soft button [OK] to select it**
⇒ The display shows the numbers or name of messages.
" ! " means is new message.
 - 3  **Press the left Soft button [Read] to display the full text**
 - 4  **Press the left Soft button [Option] for menu options**
⇒ The display gives you the options:
Forward — forward the message
Reply — reply the message
Use Text — edit the message
Save to PBook — Store the Sender's number in phone book














SMS text messaging

- 5  **Call** — make the call to this sender.
-  **Delete** — delete this message from the Inbox.
-  **DeleteAll** — clear the Inbox.
- 5  Use the **↓** or **↑** button to go to the option you want, then press the left Soft button [OK] to select it

→ ... and to store a caller's number in the Phone Book







- 1  If you select **Save to PBook**, the display shows **Enter Name**
- 2  **Key in a number and press OK**
→ The display shows [Enter Number]
- 3  **Select ring tone [Melody1-Melody20] and press OK to confirm.**
- 3  Press  button to go back standby mode






→ ... or to delete messages from the Inbox

- 1  If you select **Delete**
- 2  Press the left Soft button [OK] to delete this message, or the right Soft button [Esc] to cancel without deleting the message.
- 2  If you select **Delete All**, you'll be asked: **Delete All?**
- 3  Press the left Soft button [OK] to delete all messages from the list, or the right Soft button [Esc] to cancel



SMS text messaging

- To reply to a message
- 1  Go to the message you want to reply to, as described under 'To read your messages'
- 2  **Scroll to Reply and press the left Soft button [OK] to select it**
- 3  **keying in your reply**
- 4  Press the left Soft button [OK]
→ The display shows the number of the person who sent the message.
- 5  Press the left Soft button [OK]
→ The display shows **Send SMS**
Save SMS
- 6  Press the left Soft button [OK] to send the message

- To delete a message from the Outbox or Drafts Box
- 1  Press the left Soft button [Menu], then use the **↓** or **↑** button to scroll to **SMS** and select it by pressing the left Soft button [OK]
- 2  **Scroll to Outbox or Draft and press the left Soft button [OK] to select it**
- 3  Press the left Soft button [Read]
- 4  Press the left Soft button [Option] for menu options
- 5  Use the **↓** or **↑** button to go to **Delete**, then press the left Soft button [OK] to delete it





SMS text messaging

To check or change the Send and Receive numbers

1



You should not normally need to change these numbers — they should stay as listed on page 33.

Press the → short-cut button

(or press the left Soft button [Menu], then use the ↓ or ↑ button to scroll to SMS and select it by pressing the left Soft button [OK])

2



Scroll to and press the left Soft button [OK] to select it

⇒ The display gives you the options:

SMS Center 1 <Send numbers>
SMS Center 2 <Receive numbers>
Terminal Nr.

3



Scroll to the option you want and press the left Soft button [OK] to select it

4



If necessary, edit the number

To insert a pause in the number, press and hold the * (star) button for 2 seconds.

5



Press the left Soft button [OK] to confirm



Using a multi-handset system

If you have an iDECT K1 multi-handset system, you already have more than one handset registered to your base unit. You can register additional handsets — **up to five per base unit**. With two or more handsets, you can:

- make **intercom calls** from one handset to another
- **transfer** an outside call from one handset to another
- **shuttle** between an outside call and an intercom call
- set up a three-way **conference call**

Each handset's number (1 to 5) is shown on its display.

! Only one handset can be connected to the outside line at once. If you try to make a call while another handset is already on the line, you'll hear Busy tone.

To make an intercom call

1



There are two ways to make an intercom call.
First method:

Press and hold  button for 2 seconds until the INT symbol flashes on the display

2



Key the available handset number or press All to call all handsets

⇒ The other handset rings, and its display
[Calling handset #]





Using a multi-handset system

To answer an intercom call


The ringing tune for intercom calls is different from that for outside calls.

When someone makes an intercom call to you, your handset's display shows [Call from #] with the number of the handset calling you.

- Press  to answer

To end an intercom call



Press  button
Or simply replace the handset on the base unit or charger pod

To transfer a call



When you're talking on an outside call (a call you've either made or answered), you can transfer it to another handset:

1




Press and hold  button until the Intercom symbol flashes on the display. Then key in the number of the other handset (or **All** to call all other handsets)


→ The outside call is put on hold and the other handset rings. When the other handset user answers, you can speak to her/him.

If the other user does not answer, you can get back to the outside call at any time by pressing the right soft key [Back]

2



Press  button to hang up and transfer the call

If you prefer, you can press  to transfer the outside call before the other handset answers your intercom call. If the user hasn't answered after 30 seconds, the outside call will come back to you and your handset will ring.






Using a multi-handset system


To shuttle between two calls



When you have made or answered an outside call and then made an intercom call, you can shuttle from one to the other, like this:

Press **Option** button and select [Switch Calls] by  or  button to speak to each in turn, putting the other on hold

You can transfer the outside call to the other handset by pressing  while you're connected to the intercom call

If you press  while you're connected to the outside call, you'll disconnect it.

To set up a three-way conference


1



Make or answer an outside call

2





Press and hold the  button then key in the number of the other handset (or **All** to call all other handsets)

→ The outside call is put on hold and the other handset rings.

3




When the other user answers:

Press **Option** button and select [Conference] by  or  button, then press **OK** button

→ The displays shows **Conference**

To end the conference



Press the  button





Using a multi-handset system

New Call tone

When you are on an intercom call and an outside call comes in, you'll hear **New Call** tone to tell you that someone is calling you.

To answer the outside call and end the intercom call:

- ▶ Press the right Soft button [Back]
OR press to end the intercom call.
→ Handset rings

- ▶ Press the button to answer.

To page all handsets from the base unit

To make all registered handsets ring (this is useful if you've forgotten where you put a handset):

- ▶ Press the HANDSET LOCATOR button on the base unit
→ Handsets ring for up to 30 seconds and their displays show [Paging]

To stop the ringing before 30 seconds:

- ▶ EITHER press the HANDSET LOCATOR button again
- ▶ OR press on any handset



Using a multi-handset system

To select a base unit

If your handset is registered to more than one base unit, it will automatically select the one with which can best set up a radio link (usually the nearest one). Or you can select a base unit manually.

You don't need this function if you have only one base unit.

- 1 Press the Menu button
- 2 Press to go to the [Handset Set] then press OK
- 3 Press or to select [Select Base] then press OK
→ The display shows [Base]
[Auto 1 2 ...]
- 4 Key number 0 for Auto, 1 or 2 to select the base you want
- 5 Press the left soft button OK













Handset registration

The handset(s) supplied with your iDECT K1 base unit are **already registered** to it, so **you don't need to register them**. But if you've bought extra handsets separately, you'll need to register them. Each iDECT K1 handset can be registered to up to four base units.

To register a new handset to your base unit

- 1  **Press the Menu button**
- 2  **Press  to go to the [Handset Set] menu then press OK**
- 3  **Use  or  button to select [Register HS] then press OK**
→ The display shows base list [Base 1 2 3 4]
- 4  **Key the available base number**
→ The display shows [Enter PIN]
Key in the PIN, the default PIN is 0000
→ The display shows REGISTERING...
- 5  **Immediately press the HANDSET LOCATOR button on the base unit and hold it until you hear a tone**
→ The handset's display flashes for a while, then shows numbers of available free handset, you can key anyone if you prefer or waiting for a moment, the handset is auto-matically given the lowest free handset number.











Handset registration

Registration failed?

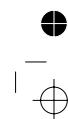
If this happens, try again, making sure you don't leave too long between steps. If you still can't register the handset, contact the Help Line for advice.

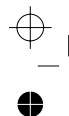
To de-register a handset

- 1  **Press Menu button**
- 2  **Press  to go to [Base Set] menu then press OK**
- 3  **Select [Remove HS] by  or  and press OK**
→ The display shows [Enter PIN]
→ Key in the PIN, the default PIN is 0000
- 4  **Press OK button to confirm**
→ The display shows register handset list
- 5  **Key the handset number to de-register you want**
→ You will hear a confirm tone, the display shows [unregister].

To register to a different brand of base unit

Your iDECT K1 can be registered to any GAP-compatible base unit; or your can register other GAP-compatible handsets to your iDECT K1 base unit. **But we do not guarantee that all features or display messages will be available using other manufacturers' equipment.**





Sound settings

- Handset ringer
- 1 Press the Menu button
 - 2 Press to select the [Sound Setting] then press OK
 - 3 Press or to select the [HS Ring] then press OK
 - 4 Press or to select the [Volume] then press OK
→ The display shows
The handset rings at the current level. There are four volume levels —1,2,3,4,5 and off, with the volume at off, the handset won't ring.
 - 5 Use the or button to go to the level you prefer then press OK to confirm
→ or press ESC to go back without change
 - 6 Press to select the [Melody] by OK after Step 3
→ The display shows ringer melody and the current melody. There are 20 melodies, [Melody 1] to [Melody 20]
 - 7 Press the or button to move between the melodies. When you reach the one you prefer, press OK to confirm
 - 8 Press button to go back to standby mode



- Base ringer
- 1 Press the Menu button
 - 2 Press to select the [Sound Setting] then press OK
 - 3 Press or to select the [BS Ring] then press OK
 - 4 Press or to select the [Volume] then press OK
→ The display shows
The base unit rings at the current level. There are four volume levels —1,2,3, and off, with the volume set to off, the base unit won't ring for incoming calls.
 - 5 Use the or button to go to the level you prefer then press OK to confirm
→ or press ESC to go back without change
 - 6 Press to select the [Melody] by OK after Step 3
→ The display shows ringer melody and the current melody. There are 10 melodies, [Melody 1] to [Melody 10]
 - 7 Press the or button to move between the melodies. When you reach the one you prefer, press OK to confirm
 - 8 Press button to go back to standby mode





- Internal ring**
- 1 Press the Menu button
 - 2 Press to select the [Sound Setting] then press OK
 - 3 Press or to select the [Internal Ring] then press OK
 - 4 Press or to select the [Volume] then press OK
→ The display shows The handset rings at the current level. There are four volume levels —1,2,3,4,5
 - 5 Use the or button to go to the level you prefer then press OK to confirm
→ or press ESC to go back without change
 - 6 Press to select the [Melody] by OK after Step 3
→ The display shows ringer melody and the current melody. There are 20 melodies, [Melody 1] to [Melody 20]
 - 7 Press the or button to move between the melodies. When you reach the one you prefer, press OK to confirm
 - 8 Press button to go back to standby mode



- Tone setting**
- 1 Press the Menu button
 - 2 Press to go to the [Sound Setting] then press OK




 Press or to go to the [Tone] then press OK
→ The display shows [Key Tone]
[Charge Tone]
[Battery Low]
[Out of Range]
[List End Tone]
 - 4 Press Off soft key to turn these off if you prefer, [V] symbol will change into [-]
→ or turn these on by On soft key, [-] symbol will change into [V]


iSleep


You can set a special period to make your iDECT K1 not ring once or daily as below


- 1 Press the Menu button
- 2 Press to go to the [Sound Setting] then press OK
- 3 Press or to go to the [iSleep] then press OK
→ The display shows [Off]
[Once]
[Daily]




- 4  Either, Select [Once] and press OK
→ The display shows [Timer Start]
[HH:MM]
- 5  Key in the iSleep finish time in 24-hour clock
then press OK
→ The display shows [Timer Finish]
[HH:MM]
- 6  Key in the iSleep start time in 24-hour clock
then press OK, it won't ring once in the
setting time.









 OR, Select [Daily] and press OK
→ The display shows [Timer Start]
[HH:MM]












 Key in the iSleep start time in 24-hour clock
then press OK
→ The display shows [Timer Finish]
[HH:MM]

 Key in the iSleep finish time in 24-hour clock
then press OK, it won't ring daily in the
setting time.

 If you want to turn iSleep off, simply
select [Off] at step 2 and press OK, your iDECT K1
always ring.

Handset Settings





- Auto answer
- Normally, when there's an incoming call, you need to press  on handset to answer it.
- With auto-answer turned on, if a call comes in when the handset is in place on the base unit or charger pod, you can answer the call by simply lifting the handset.
- 1  Press the Menu button
 - 2  Press  to go to the [Handset Set] then press OK
 - 3  Press  or  to go to [Auto Answer]
 - 4  Press the left soft key ON to switch it ON
[-] symbol will change into [V]

 or press the left soft key OFF to switch it OFF
[V] symbol will change into [-]
- To change the handset name
- 1  Press the Menu button
 - 2  Press  to go to the [Handset Set] then press OK
 - 3  Press  or  to go to [Handset Name] then press OK
 - 4  Enter your Handset name and confirm by OK
→ Press  to clear if you have wrong typing.
 - 5  Press the  button to go back to standby mode








Handset settings

Display language

- 1  Press the Menu button
- 2  Press  to go to the [Handset Set.] then press OK
- 3  Press ↓ or ↑ to select [Language] and press OK
- 4 Select the language you want then press OK

To adjust display contrast

- 1  Press the Menu button
- 2  Press  to go to the [Handset Set.] then press OK
- 3  Press ↓ or ↑ to go to the [Contrast] then press OK
→ There are 3 contrast levels , [Level 1] to [Level 3]
- 4  Use the ↓ or ↑ to select the contrast level
- 5 Press OK to confirm








Returning to default settings

The default settings for handset are:

- Ringer volume level - 5
- Ringer melody - 17
- Earpiece volume level - 2
- Speakerphone volume level - 2
- Key tone - ON
- Charge tone - ON
- Battery Low tone - ON
- Auto answer - OFF
- Display contrast - 2

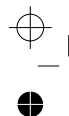
To return all handset settings to their defaults:

- 1  Press the Menu button
- 2  Press  to go to the [Handset Set.] then press OK
- 3  Press ↓ or ↑ to select [Default HS]
→ The display shows [Confirm ?]
- 4  Press OK to confirm



Handset settings














Base unit settings

Base unit PIN

The default PIN for base unit is 0000, if you want to protect your base unit's settings, you can change the PIN to any four-digit number you'll easily remember.

To change the PIN :

- 1  Press the Menu button
- 2  Press  to go to the [Base Set.] then press OK
- 3  Press  or  to select [Change PIN] then press OK
→ The display shows [Enter PIN]
- 4  Key in the current PIN code, the default PIN is 0000
- 5  Key in your chosen new PIN then press OK
- 6  Re-enter your new PIN then press OK
→ You will hear a tone, the PIN has been changed.









Base unit settings








To change dial mode

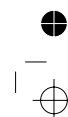
You should always leave the dialing mode at its default setting - DTMF.

To change the dial mode if necessary

- 1  Press the Menu button
- 2  Press  to go to the [Base Set.] then press OK
- 3  Press  or  to select [Dial Mode] then press OK
→ The display shows [DTMF]
[Pulse]
- 4 Select the dial mode and press OK to confirm
→ The [V] display on your chosen dial mode

Date and Time

- 1  Press the Menu button
- 2  Press  to go to the [Base Set.] then press OK
- 3  Press  or  to select [Date & Time] then press OK
→ The display shows [Set Time & Day]
[Set Time & Day]
[hh:mm DD-MM-YY]
[00:00 01/01/05]
- 4  Key in the time and day
- 5 Press OK to confirm






Base unit settings

To change the flash time



1 

This is for setting the flash (recall) signal length, you should not need to change the setting. Unless you're having problems using your iDECT K1 on a PBX.

2 



Press  to go to the [Base Set] then press OK

3 

Press  or  to select [Flash Time] then press OK

→ The display shows [Short]
[Medium]
[Long]

4 

Select the flash time by  or , and press OK to confirm



Troubleshooting



The iDECT K1 must be serviced by trained engineers. NEVER attempt any repairs or adjustments yourself — you could make the problem worse and invalidate the Guarantee.

ALWAYS check first that:

- you have followed all the steps listed on pages 6 to 7 to install and set up your iDECT K1
- all **connectors** are firmly inserted in their sockets
- **mains power** is switched on at the socket
- the handset's **batteries** are correctly and securely installed, and are not run down

Everyday use

"I cannot make or answer calls."

If the handset's display is blank, it may be **switched off**. Press the **HANG UP** button to switch it back on.

Check that the base unit's **mains power adapter** is plugged in and **power is switched on**. The base unit needs mains power for normal operation of the phone — not just for charging the batteries.

Make sure you're using the **telephone line cable** that was supplied with your iDECT K1. Other telephone line cables might not work.

Move the handset **closer** to the base unit.

Check the **Battery Level** symbol on the display. If it's low, replace the handset on the base unit or charger pod to recharge the batteries.

If **auto-answer** is turned off (page 41), you need to press any button (except **HANG UP**) on the handset to answer an incoming call. Turn auto-answer on if you want to answer calls by simply lifting the handset from the base unit or charger pod.

Switch off power at the mains socket, wait for a few seconds and then **switch back on**. This may help.





Troubleshooting

"When I press keys, nothing happens."	Make sure the batteries are correctly fitted in your handset. If the 'battery charge level' symbol on the display shows 'low', recharge the batteries.
"When I key in a number, it appears on the display, but I can't make an outside call."	<p>Try moving the handset closer to the base unit.</p> <p>Try a different position for the base unit — somewhere higher if possible, or further from other electrical equipment.</p> <p>If you have more than one registered handset, make sure another handset isn't already using the line.</p>
"The phone does not ring"	<p>Check that the base unit's mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone — not just for charging the batteries.</p> <p>Make sure you're using the telephone line cable that was supplied with your iDECT K1. Other telephone line cables might not work.</p> <p>Check that the total REN value of all equipment connected to your telephone line is no more than 4 (see page 3). Disconnect one or more telephones and see whether that helps.</p>
"There is interference and noise on the line."	<p>Move the handset closer to the base unit, or to a different position.</p> <p>Try moving the base unit so that it's not near other electrical equipment, such as a television or a computer.</p> <p>You'll get the best results if you site the base unit as high as possible. For example, in a two-storey house, the first-floor landing is an ideal place for the base unit.</p>



Troubleshooting

"My call was cut off when I went out of range. Now I can't use my handset."	Move the handset closer to the base unit before you try again to make a call.
"I hear 'beeps' from my handset while I'm on a call."	<p>You may be going out of range of the base unit. Move closer, or your call may be cut off.</p> <p>Check the 'battery charge level' symbol on the display. If it is low, recharge the batteries.</p>
"The Caller Display feature isn't working."	<p>You need to subscribe to the Caller Display feature. Contact your service provider (BT or cable company).</p> <p>The caller may have withheld their number by dialling 141. Or they may be calling from a network that does not transmit the Caller ID (for example, it may be an international call).</p>
"When I try to make a call, I hear Busy tone."	If you have more than one handset registered to your base unit, make sure that another handset isn't already using the line.
"The volume in the earpiece is low when I'm on a call."	<p>Make sure you're holding the earpiece correctly over your ear.</p> <p>Adjust the volume using the ↑ or ↓ button.</p>





Using a multi-handset system

"I can't transfer a call."

Make sure the other handset is in range of the base unit.
Make sure you're dialling the correct number for the other handset 1 to 5, or **All** for all registered handsets).

SMS text messaging

"I can't send text messages."

You need to subscribe to **Caller Display** from your network provider in order to use SMS text messaging.

Your message boxes may be full — **delete messages** to make room (pages 27).

When keying in the recipient's number, always include the **full dialling code**, even if it's a local number.

Check that the Send and Receive phone numbers in your iDECT K1 have not been accidentally changed. Use the steps listed on page 28 to check the numbers, and correct them if necessary —

Send: **1470P1709400**; Receive: **080058752**
Terminal: **9**

Is your telephone line supplied by **Telewest** or **NTL**? In some areas, lines supplied by these companies do not support the BT SMS service.

If you route your calls through a different service provider from the one which supplies your line, it's possible that this could cause problems. Contact the Binatone Help Line for advice.



"I can't receive text messages."

If there's a problem with receiving text messages on your phone, they will arrive as spoken messages — the BT Message Centre will call you and you'll be told how to listen to your messages. Here's what to do:

- 1 Check that the Receive phone number in your iDECT K1 has not been accidentally changed. Use the steps listed on page 28 to check the number, and correct it if necessary. It should be **080058752** and the Terminal number should be **9**.
- 2 If you're sure the Receive number and Terminal number are correct, try this: write a text message with just one word — **Register**. Send the message to the number **00000** (five zeroes).
- 3 A short time later, you should receive a text message from the Message Centre. You'll then be able to receive text messages as normal.

Batteries

"The handset's batteries are running low within an hour or two."

Before you first used the handset, you should have left it on the base unit or charger pod for **up to 15 hours** to charge the batteries fully.

You may need to **replace the batteries** (see below).

Clean the battery charging contacts on the base unit with a dry cloth.

Check the connections between the base unit and the mains power socket.

"I try to recharge the batteries, but I still get a warning that they are low."

You need to **replace the batteries**. To find out how to obtain replacements, call **0845 345 9677**, between 9.00 am and 5.00 pm, Monday to Friday.

Dispose of used batteries safely — never burn them, or put them where they could get punctured.

ALWAYS use the batteries supplied with your iDECT K1 — other batteries may burst, causing damage.





Troubleshooting

PBX use

"The Recall function doesn't seem to work."	You may need to change the recall signal length from its default of 100 ms. Consult your PBX documentation for help if necessary. To change the flash time, use the [Base Set] menu (page 46).
"Last Number Redial and/or memory dialling don't work on a PBX."	When you first make a call, after keying in the outside line access code (e.g. 9), press option to select "Insert Pause". This inserts a pause between the access code and the telephone number. You should later be able to redial the number.

When storing numbers in memory, you can include the **outside line access code** (e.g. 9) with each number.

If the fault persists ...

Disconnect all other instruments connected to the same line as the iDECT K1 and see whether you can make a call.

Disconnect the base unit from the telephone line and plug a different phone into the master telephone socket. Try making a call. If this works, the line is OK.

If the call does not work, and you are using a **two-way socket adapter**, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

If you cannot make a call, the fault may be on the **exchange line**. Contact the service provider (the BT engineers on 151, or your cable company).

If you still cannot identify the cause of the problem, contact the **Help Line** on 0845 345 9677.



Cleaning and care

- **Do not clean** any part of your iDECT K1 with benzene, thinner or other solvent chemicals — this may cause permanent damage which is not covered by the Guarantee. When necessary, **clean it with a damp cloth**.
- Keep your iDECT K1 away from **hot, humid conditions** or **strong sunlight**, and **don't let it get wet**.
- Every effort has been made to ensure high standards of reliability for your iDECT K1. However, if something does go wrong, please **do not try to repair it yourself** — consult your supplier or the Help Line.





Guarantee and service

The iDECT K1 is guaranteed for 12 months from the date of purchase shown on your sales receipt. The Guarantee does not cover damage by misuse or negligence, or by excessive voltages — for example, faults on the telephone line, or lightning.

Please keep your sales (till) receipt — this is your guarantee. You should also keep the original packaging material.

In the unlikely event that you need to return your iDECT K1 to our Repair Centre while it is under guarantee, there will be a £5 handling charge.

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|-----------------------------------|--|
| While the unit is under Guarantee | <ol style="list-style-type: none">1 Disconnect the base unit from the telephone line and the mains electricity supply2 Pack up all parts of your iDECT K1, using the original packaging. Remember to include the mains adapter3 Return the unit to the shop where you bought it, making sure you take your sales receipt |
|-----------------------------------|--|

- | | |
|---------------------------------|---|
| After the Guarantee has expired | <p>If the unit is no longer under Guarantee, first follow steps 1 and 2 as for repair under Guarantee. Then ...</p> <ol style="list-style-type: none">3 Call our Service Department on 0845 345 9677 and ask for a quotation of the repair charge and details of where to send your iDECT K1 for repair4 Make sure you include with your iDECT K1:<ul style="list-style-type: none">■ your name and address■ a cheque or postal order for the value of the repair charge5 Return your iDECT K1 to the address given by the Service Department |
|---------------------------------|---|




Technical details

Standard	Digital Enhanced Cordless Telecommunications (DECT)
Frequency range	1.88 to 1.9 GHz (bandwidth = 20 MHz)
Channel bandwidth	1.728 MHz
Operating range	up to 300 m outdoors; up to 50 m indoors
Operating time	standby: 150 hours approx. talking: 15 hours approx. battery charge time: 15 hours
Temperature range	Operating 0 °C to 40 °C Storage -20 °C to 60 °C

Electrical power HANDSET — two AAA-size NiMH 750mAh rechargeable batteries

BASE UNIT/CHARGER POD — input 230 V AC, 50 Hz; output AC 6 V, 300 mA

Port specification The  port (connected to the mains power supply) is a SELV port with respect to EN41003.

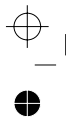
The  port (connected to the telephone line) is a TNV port with respect to EN41003.

PBX compatibility Timed break recall: programmable as 100 ms (recommended for most PBX systems) or 250 ms. Pause length: 3 seconds. Signalling type: DTMF (dual-tone multifrequency), also called tone dialling.

Network connection This equipment is intended to be used in the UK only. Operation on other countries' PSTN termination points cannot be guaranteed.

Binatone Telecom plc operates a policy of continuous product improvement, and so reserves the right to make changes to the product and functions without notice.





Waste electrical products must not be disposed of with household waste. This equipment should be taken to your local recycling centre for safe treatment.

