MAGICBOX™

Colombo

Digital Cordless Phone with Answering Machine

Colombo UG.indd 1 24/7/08 17:26:49

Welcome

to your new Colombo Digital Cordless Phone!

- All handsets are fully cordless with freedom to roam, within range of the base
- 100 Name and number phonebook.
- Copy phonebook entries between handsets.
- Answering machine with 12 minutes digital recording time.
- Caller Display shows you who's calling and see details of the last 50 callers in a Calls list.[1]
- Register up to 5 handsets to a single base and register each handset with up to 4 different bases.
- Make internal calls, transfer external calls, hold 3-way conversation between two internal callers and an external caller.

[1] You must subscribe to your network provider's Caller Display, Call Waiting or 3 way calling service for these features to work. A quarterly fee may be payable.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to the emergency services.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

Got everything?

- Colombo handset
- Colombo base
- Battery door
- 2 x AAA NiMH rechargeable batteries
- Mains power adapter for the base
- Telephone line cord

If you have purchased an Colombo multiple pack you will also have the following additional items:

- Colombo handset & charger
- 2 x AAA NiMH rechargeable batteries
- Mains power adaptor for the charger
- Wall mount screws and plugs

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Need help?

If you have any problems setting up or using your Colombo please contact the Helpline on 0845 833 1673. Alternatively, you may find the answer in 'Help' at the back of this guide.

IMPORTANT
Only use the telephone line cord supplied.

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Colombo UG.indd 2 24/7/08 17:26:58

Contents

Welcome 2

Got everything? 2
Need help? 2

Getting started 6

Location 6
Handset range 6
Signal strength 6
Which power adaptor? 6
Connecting up the base 6
Connecting the handset 6
Connecting multipacks 7
Battery low warning 7
Battery performance 7
Date and time 7
Set date and time manually 7

Getting to know your phone 8

Overview of your handset 8
Handset display 9
Overview of the base 10
Navigating the menu 10
Menu map 11

Using the phone 12

To Make a call 12
To Make a call by Pre-dialling 12
To Make a call by speed dial (keypad 1 to 9) 12
Call from the phonebook 12
Call from the calls list 12
Answer a call 12
To adjust the volume 13
To mute the microphone 13
To end a call 13
To switch handset on/off 13
To call a second external number 13
To call another handset: intercom 14
To transfer an external call to another handset 14
To switch between an internal and external call 14
To make a three way conference call 14

Phonebook 15

To view and dial phonebook entries 15
To store an entry 15
Entering names 15
Character map 16
Enter a pause 17
To view an entry 17
To edit an entry 17
To delete an entry 17
To delete all entries 17
To copy the phonebook to another handset 17
To store a phonebook entry as a speed dial number 17
To delete a speed dial number 18

Colombo UG.indd Sec2:3 24/7/08 17:26:58

Calls list 19

To view the calls list 19
To dial from the calls list 19
To save a number from the calls list to the phonebook 20
To delete a calls list entry 20
To delete entire calls list 20
To redial the last number 20
To view and dial a number in the redial list 21
To copy a redial number to the phonebook 21
To delete a redial list entry 21
To delete entire redial list 21

Clock & Alarm 22

To set date and time 22
To set alarm 22
To set alarm melody 22

Personal settings 23

To set the ring volume 23
To set the ring melody 23
To set a Group melody 23
To set the Key tones on/off 24
To change the handset name 24
To set auto pick up answer 24
To set auto hang up 24
To set the display language 25
To set babysit mode on 25
To lock the Keypad 25

Advanced settings 26

Recall time 26
Call barring 26
To switch call barring on/off 26
To set a number to be barred 26
Baby call 27
Switch baby call on/off 27
To switch BABY CALL off from standby 27
To set the baby call number 27
Dial a baby number 27
ECO Mode 27

Registration 28

To register a handset 28
To select a base 28
To unregister a handset 29
To set the PIN 29
To Reset your Colombo 29
Auto prefix 29
To turn intrusion on 30

The Answering machine 31

To switch the answering machine on/off 31
New Message 31
To play messages 31
To delete all messages 32
To record a memo 32
Outgoing messages 32
Answer & Record 32

Colombo UG.indd Sec2:4 24/7/08 17:26:59

Answer Only 32
To set answer mode 32
To record an outgoing message 33
To delete a personalised outgoing message 33
Ring delay 33
Remote access 34
To turn Remote Access on/off 34
Call screening 34
To interrupt at the handset: 34
Switch handset call screening on/off 34
To access the answering machine menu via the Calls list. 35
Memory full 35

Help 36

The hanset is not charging when the handset is placed on the base 36
No dialling tone 36
Poor audio quality 36
The signal icon is blinking 36
No ring tone 36
Caller Line Identification (CLI) service does not work 36
A phonebook entry cannot be stored 36
No display 36
Unable to register another handset 37
Noise interference on your radio or television 37
Answering machine does not record messages 37
Cannot access messages remotely 37
Cannot record outgoing message 37
Answering machine stops automatically 37
Helpdesk 37

General information 38

Safety information 38
Cleaning 38
Environmental 38
Product disposal instructions 39
Product disposal instructions for residential users 39
Warranty Information 40

Technical Information 41

How many telephones can I have? 41
R&TTE 41
Connecting to a switchboard 41
Inserting a pause 41
Recall 41

Wall mounting 42

To wall mount the base and charger 42

Colombo UG.indd Sec2:5 24/7/08 17:27:00

Getting started

WARNING
Do not place your Colombo in the bathroom or other humid areas.

Location

You need to place your Colombo base within 2 metres of the mains power socket and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your Colombo works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Handset range

The Colombo has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

Signal strength

The icon on your handset indicates when you are in range. When out of range of the base, the screen shows SEARCHING the icon flashes and the handset gives an out-of-range warning tone every minute. This tone is repeated until you move back into range.

If you move out of range during a call, the telephone call will be disconnected. Move back within range before you make any further calls. The handset will automatically re-connect to the base.

IMPORTANT
The base station must be plugged into the mains power at all times. Do not plug the telephone line cord into the wall socket until the handset is fully charged. Only use the power and telephone cables supplied with the product.

Which power adaptor?

The power adaptor with a clear connector is for the base unit and the power adaptor with a red colour connector is for the charger unit (multi-packs only).

Connecting up the base

Plug the mains power cable with clear connector into the socket marked on the underside of the base and plug the other end into the mains power wall socket and switch the power on.

Connecting the handset

1. Insert the 2 x AAA NiMH batteries supplied into the handset. Then slide the compartment cover into place.
2. Place the handset on the base to charge for at least 24 hours. **Making sure it is the right way around.** When the handset is fully charged the icon will indicate this.
3. After 24 hours, plug the telephone line cord from the base into the telephone wall socket.

Colombo UG.indd Sec1:6 24/7/08 17:27:02

Connecting multipacks

If you have purchased a multiple pack, this process will need to be carried out for all handsets and chargers

1. Plug the mains power cable with the red connector into the socket marked on the underside of the charger.

Battery low warning

If the icon flashes in the display, you will need to recharge the handset before you can use it again.

During charging, the icon in the display will scroll.

Battery performance

In ideal conditions, fully charged batteries should give about 10 hours talk time or 100 hours standby time on a single charge.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced.

Batteries and handset may become warm during charging. This is normal.

Date and time

Providing you have subscribed to your network's Caller Display service, the date and time is set automatically for all handsets every time a call is received.

If you do not subscribe to the Caller Display service you can set the date and time manually.

Set date and time manually

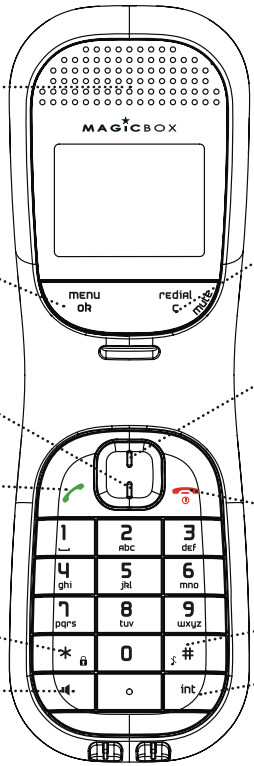
1. Press **'menu/ok'** and scroll ▼ to **CLOCK/ ALARM**. Press **'menu/ok'**. Display shows **DATE & TIME**, then press **'menu/ok'**.
2. Enter the date using the format DD-MM e.g. **04-08** for 4th August.
3. Press **'menu/ok'** and enter the time using the 24 hour format HH-MM, e.g. **14-45** for 2.45pm.
4. Press **'menu/ok'** to confirm or to return to standby.

Your Colombo is now ready for use.

Colombo UG.indd Sec1:7 24/7/08 17:27:03

Getting to know your phone

Overview of your handset



Earpiece

Menu / OK
Use to access and select the options in the menu

Phonebook / Scroll Down / Volume down

Talk / Recall

Keypad lock

Handsfree

Redial / Clear / Back / Mute

Clear incorrect input during text editing

Back / to return to previous menu

Mute microphone during call

When the ▶ appears press this key to see more information on screen

From standby screen, press to access Dialled Calls list

Call log / Scroll Up / Volume up

Call Log and shortcut to Answer Machine menu

End Call / Exit / Switch
Handset on/off

HASH - to change the case when entering letters/editing

Intercom - to make a internal call

Colombo UG.indd Sec8:8 24/7/08 17:27:05

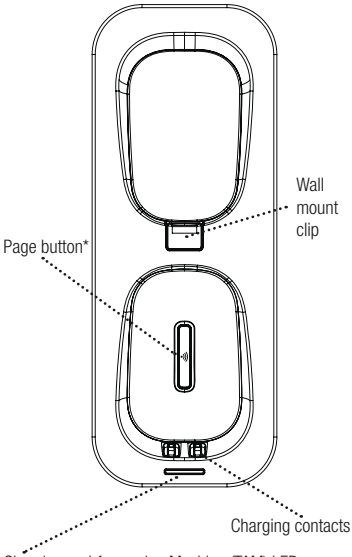
Handset display

	Handset Battery Level Displays the current power levels of your handset battery.
	In Use Displayed when the line is in use and flashes when there is an incoming call.
	Missed Calls Displayed when you have missed calls and new number(s) in the Calls list.
	Phonebook Displayed when you are viewing the phonebook list.
	Alarm The alarm clock has been set.
	Handsfree Displayed when in handsfree mode
	Silent Handset ringer is off: set to silent
	Answering machine Displayed when the answering machine is on. Flashes slowly when you have new messages. Flashes quickly when the memory is full.
	Signal Steady when the handset is registered and within range of the base. Flashes when the handset is out of range or searching for the base.
OK	**OK** Press the '**menu**' key to select and confirm a setting or an option on screen
	UP and Down Press ▲ or ▼ to scroll through the options in a menu, to open the phonebook or calls list when in standby.
	Back Press '**redial/c**' to go back to the previous menu option, to cancel an action or to delete a character.

Colombo UG.indd Sec8:9 24/7/08 17:27:06

Handset display

Overview of the base



Charging and Answering Machine (TAM) LED

Orange: Handset down and charging, TAM on

Flashing Orange: New messages received, Handset down and charging, TAM on.

Green: TAM on (Handset not on base)

Flashing Green: New messages received, TAM on (Handset not on base)

Red: Handset down and charging, TAM off

* Page button

In standby, press to ring the handset/s.

Press and hold to enter registration mode when registering handsets.

Navigating the menu

The basic steps of navigating through the menu and on-screen options.

1. From the standby screen, press **'menu/ok'**. The main menu is opened.
2. Use the ▲ or ▼ keys to scroll through the menu.
3. Soft key options OK and ⮌ are displayed. Press **'menu/ok'** to select **OK** and open a sub-menu or validate an option.
4. Press '**c**' to go back to the previous menu level, correct a character or cancel an action.
5. Press ☎ to return to standby.

If you do not press any button on the handset for 15 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

Colombo UG.indd Sec8:10 24/7/08 17:27:11

Menu map

PHONEBOOK
NEW ENTRY
LIST ENTRY
¬*<NAME>*
¬ *EDIT ENTRY*
¬ *DELETE ENTRY*
DELETE ALL
DIRECT MEM

CLOCK/ALARM
DATE & TIME
SET ALARM
¬ *OFF*
¬ *ON ONCE*
¬ *ON DAILY*
ALARM TONE

PERSONAL SET
HANDSET TONE
¬ *RING VOLUME*
¬ *RING MELODY*
¬ *GROUP MELODY*
¬ *KEY TONE*
¬ *FIRST RING*
HANDSET NAME
AUTO PICK-UP
AUTO HANG-UP
LANGUAGE
BABYSIT MODE

ADVANCED SET
CALL BARRING
BABY CALL
REGISTRATION
¬ *SELECT BASE*
¬ *REGIST. BASE*
UNREGISTER
PIN
RESET UNIT
PREFIX
INTRUSION
ECO MODE

ANSW MACHINE
PLAY
DELETE ALL
RECORD MEMO
ANSWER MODE
¬ *ANSWER &REC*
¬ *PREDEFINED*
¬ *PLAY*
¬ *PERSONALIZED*
¬ *PLAY*
¬ *RECORD MESS*
¬ *DELETE*
¬ *ANSWER ONLY*
¬ *PREDEFINED*
¬ *PLAY*
¬ *PERSONALIZED*
¬ *PLAY*
¬ *RECORD MESS*
¬ *DELETE*
ANSW ON/OFF
ANSW SETTING
¬ *RING DELAY*
¬ *REMOTE ACC*
¬ *HS SCREENING*

Colombo UG.indd Sec8:11 24/7/08 17:27:12

Using the phone

To Make a call

1. Press .
2. Dial the telephone number.

To Make a call by Pre-dialling

1. Enter the phone number (maximum 24 digits). If you make a mistake press '**c**'.
2. Press to dial the phone number entered.

To Make a call using speed dial (keypad 1 to 9)

1. Press and hold a key from 1 to 9 until the number is displayed and dialled. If no number is stored, you will hear a beep.

Call from the phonebook

1. Press ▼. The first entry in the phonebook is displayed.
2. Scroll UP ▲ or ▼ to the entry you want.
3. Press to dial the number.

TIP
Instead of scrolling to browse the phonebook entries, press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing **2** *will show the entries starting with A. Pressing* **2** *again will show the entries starting with B, etc...*

Call from the calls list

NOTE: You need to subscribe to your network's Caller Line Identification service to be able to see the caller's number in the calls list.

1. Press ▲ to enter the **CALL LOG** menu. You then have the option to access the **CALL LIST** or the **ANSWER MACHINE**. Press **'menu/ok'** to enter **CALL LIST**. The first entry in the call list is displayed.
2. Scroll ▲ or ▼ to the entry you want.
3. Press to dial the number.

Answer a call

1. When the phone rings , press or to answer the call via the loudspeaker. When answering the handset from the base with 'Auto Pick up mode' set to On, nothing needs to be pressed.

WARNING
When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing. Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

NOTE
If you have subscribed to your Network's Caller Identity service and assigned a VIP Group to the caller's number, the caller's details are displayed before the phone starts ringing. You can set your phone to give the default ringtone as soon as the call is received then once the caller's identity is displayed, the assigned ringtone will start.

Colombo UG.indd Sec14:12 24/7/08 17:27:12

TIP
If Auto Pick up mode is on, simply lift up the handset from its base to answer the call. The default setting is On. If you have changed Auto Pick up mode to Off, you will need to press to answer a call.

NOTE
If Auto Pick up mode is on, you will not be able to see the Caller's details before you answer the call.

NOTE
An incoming call has priority over other events. Whenever there is an incoming call, other operations in progress such as phone settings, menu navigation, etc. will be ended.

To adjust the volume

1. During a call, press ▲ or ▼ to adjust the earpiece or loudspeaker volume. - The level is shown in the handset display.

To mute the microphone

Mute the microphone so that you can talk to someone else in the room without your caller hearing you.

1. During a call, press '**mute**'. The microphone is muted.
2. Press '**mute**' again to turn the microphone back on.

To end a call

1. Press .

After you hang up, the duration of your call is displayed for 5 seconds.

NOTE
If auto hang-up is on, replace the handset on the base to end the call. Ensure that you have replaced the handset the correct way around and it is sitting firmly on the base.

To switch handset on/off

1. Press and hold until the handset switches off.
2. Press and hold again to switch the handset back on.

To call a second external number

You can put an external caller on hold to make a second external call. You can then switch between both callers or hold a 3-way conference call.

1. During your call, press **'menu/ok'**. Scroll ▼ to **INIT 2ND CALL**.
2. Press **'menu/ok'**. Display shows **CALLING R**
3. Enter the second number.
4 When your second caller answers, press **'menu/ok'** to open the option menu:

   CONFERENCE - press **'menu/ok'** to initiate a 3-way with an external caller and internal caller.

   SWITCH CALLS - press **'menu/ok'** to switch between the two callers.

5. Press to hang up.

Colombo UG.indd Sec14:13 24/7/08 17:27:13

To call another handset: intercom

This feature is only available when there are at least 2 registered handsets. It allows you to make internal calls, transfer external calls from one handset to another and use the conference option.

1. Press int .

- If you have two handsets, the other handset is called automatically.
- If more than two handsets are registered to the base, their numbers are displayed, e.g. 2345*. Enter the number of the handset you want to call or press * to ring all handsets.

2. Press to hang up.

NOTE
If the handset does not belong to the Colombo range, this function may not be available.

To transfer an external call to another handset

1. During an external call, press int . Your caller is put on hold.
2. Enter the number of the handset you want to call or press * to ring all handsets. If there are only two handsets, the other handset is called automatically.
3. When the other handset answers, announce the caller then press to transfer the call. If the other handset does not answer, press int to talk to your caller again.

To switch between an internal and external call

1. During an external call, press int. Your caller is put on hold.
2. Enter the number of the handset you want to call or press * to ring all handsets. If there are only two handsets, the other handset is called automatically.
3. When the other handset answers you can speak privately to your internal caller.
4. Press int to switch between both callers.
5. Press to hang up.

To make a three way conference call

1. During an external call, press int. Your caller is put on hold.
2. Enter the number of the handset you want to call or press * to ring all handsets. If there are only two handsets, the other handset is called automatically.
3. When the other handset answers, announce the call then press and hold int to connect both calls. If the other handset does not answer, press int to talk to your caller again.
4. Press to hang up.

Colombo UG.indd Sec14:14 24/7/08 17:27:14

Phonebook

The Colombo handset phonebook can store up to 100 names and numbers.

NOTE
Numbers can be up to 24 digits long and names up to 12 characters long. Entries are stored in alphabetical order.

To view and dial phonebook entries

1. Press ▼. Display shows the first entry.
2. Scroll ▲ or ▼ to the entry you want. Or To search alphabetically, press ▼ then press the key with the first letter of the name, e.g. if the name begins with N, press 6 twice. The display shows the first entry beginning with N. If required, press ▲ or ▼ to scroll to the exact entry.
3. Press to dial the entry displayed.

To store an entry

1. Press **'menu/ok'**. **PHONEBOOK** is displayed.
2. Press **'menu/ok'**. **NEW ENTRY** is displayed.
3. Press **'menu/ok'**. **ENTER NAME** is displayed.
4. Enter a name and press **'menu/ok'**.
5. Enter a number. Press **'menu/ok'** to save. Press ▲ or ▼ to select **NO GROUP, GROUP A, B** or **C** and press **'menu/ok'** to confirm.
6. Press to return to standby.

NOTE
You can assign individual contacts to specific groups of your choice. For example, Group A contains phone numbers of all your co-workers. You can also assign a specific ring melody to that group (see Group melody). You can benefit from this feature only if you have subscribed to Caller Line Identification service from your network provider. If it is the case, every time someone from that group calls you, you will hear the designated ringtone for that group.

Cancel storing an entry by pressing at any time during the process.

Entering names

Use the alphanumeric keypad to enter names in the phonebook.

For instance to enter the name Paul

P Press 7 pqrs once

A Press 2 abc once

U Press 8 tuv twice

L Press 5 jkl three times

To enter a space press 1

Press ◀ to delete a character or press and hold '**c**' to delete all characters.

Colombo UG.indd Sec15:15 24/7/08 17:27:16

Character map

Key	characters and symbols
1 ⎵	Space 1 - < > *
2 abc	A B C 2
3 def	D E F 3
4 ghi	G H I 4
5 jkl	J K L 5
6 mno	M N O 6
7 pqrs	P Q R S 7
8 tuv	T U V 8 ?
9 wxyz	W X Y Z 9
0	0 - / \ # +

Enter a pause

If your Colombo is connected to a switchboard, you may need to enter a pause in a stored number. This gives the switchboard time to find an outside line. A Pause is normally stored after the switchboard access code (e.g. 9)

1. When storing a number, press and hold # until the display shows P. You can then continue storing the phone number.

To view an entry

In standby:

1. Press ▼.
2. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact entry. The name is displayed.
3. Press ▶ to display the number. If there are more than 12 digits, press ▶ again to see the rest of the number.
4. Press ☎ to return to standby.

During a call:

1. Press **'menu/ok'** twice to open the phonebook menu.
2. Enter the first letter of the name you want then scroll ▲ or ▼ if necessary to the exact name. Press ▶ to display the number. If there are more than 12 digits, press ▶ again to see the rest of the number.
3. Press ☎ to cancel the phonebook display.
4. Press ☎ again to end the call.

Colombo UG.indd Sec15:16 24/7/08 17:27:18

To edit an entry

1. Press ▼.
2. Scroll ▲ or ▼ to the entry you want to edit and press **'menu/ok'**. **EDIT ENTRY** is dsplayed. Press **'menu/ok'** again.
3. Edit the name and press '**menu/ok**' to confirm. Use '**c**' to delete characters.
4. Press **'menu/ok'** and edit the number.
5. Press **'menu/ok'** to confirm.
6. Scroll ▲ or ▼ to select **NO GROUP, GROUP A, B** or **C** and press **'menu/ok'** to confirm.
7 Press ☎ to return to standby.

To delete an entry

1. Press ▼.
2. Scroll to the entry you want to delete and press **'menu/ok'**.
3. Scroll ▼ to **DELETE ENTRY** and press **'menu/ok'**.
4. Display shows CONFIRM? Press **'menu/ok'**.
5. Press ☎ to return to standby.

To delete all entries

1. Press **'menu/ok'** twice.
2. Scroll ▼ to DELETE ALL and press **'menu/ok'**.
3. Display shows **CONFIRM?**. Press **'menu/ok'**.
4 Press ☎ to return to standby.

To copy the phonebook to another handset

1. Press **'menu/ok'** twice.
2. Scroll ▼ to PB TRANSFER and press **'menu/ok'**.
3. Scroll ▲ or ▼ to the number of the handset you want the phonebook copied to. Press **'menu/ok'**.
4. When the message "**TRANS. FROM HANDSET X**" appears on the destination handset, press **OK** on the handset to start the copy process.
5. When "**DONE!**" appears on both handsets press ☎ to return to standby.

NOTE
If an entry with the same name and number is already stored in the receiving handset, it will not be copied across.

To store a phonebook entry as a speed dial number

The keys [1 ␣] to [9 wxyz] enable one touch speed dialling of entries stored in the phonebook.

1. Press **'menu/ok'** twice.
2. Scroll ▼ to **DIRECT MEM** and press **'menu/ok'**
3. Press ▲ or ▼ to select KEY 1 - 9 and press **'menu/ok'**. The current entry, if any, is displayed.
4. Press **'menu/ok'** again to open the options menu.
5. Press **'menu/ok'** to **ADD** an entry from the phonebook.
6. Scroll ▲ or ▼ to the entry you want. Press **'menu/ok'** to confirm or ☎ to return to standby.

Colombo UG.indd Sec15:17 24/7/08 17:27:22

To delete a speed dial number

1. Press **'menu/ok'** twice then scroll ▲ or ▼ to **DIRECT MEM** and pres '**menu/ok**'.
2. Scroll ▲ or ▼ to select KEY 1- 9.
3 Press **'menu/ok'** to display the current entry. Press **'menu/ok'** again to open the options menu.
4. Scroll ▼ to **DELETE** and press **'menu/ok'**.
5. Display shows **CONFIRM?** Press **'menu/ok'**.
6. Press ☎ to return to standby.

Colombo UG.indd Sec15:18 24/7/08 17:27:24

Calls list

If you have subscribed to Caller Line Identification (CLI), and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call (if provided by the network).

NOTE

If the caller's number is stored in your phonebook along with a name, the name will also be displayed.

If the telephone number is not available for incoming calls, the handset will display UNAVAILABLE.

Information about incoming calls will vary by country and network operator. Some operators may charge a subscription for their Caller Line Identification service.

The calls list contains details of missed and received call. Details include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.

When the calls list is full, a new call replaces the oldest in the list.

The received and missed calls log holds details of up to 50 calls.

If you receive more than one call from the same number, only the most recent call is kept in the calls list.

When you have missed calls (incoming calls that you haven't answered) the ✔ icon will be displayed in the display on all handsets registered to the base.

If one handset is used to view the calls log, the icon on the other handsets continue to flash (Multipack user only).

To view the calls list

1. Press ▲ to enter **CALL LOG** option menu, then press **'menu/ok'** to enter **CALL LIST**.

   The most recent number or name if stored in the phonebook is displayed. New calls are marked with ✔ icon flashing.

2. Scroll ▲ or ▼ through the calls log. At the end of the log, you will hear a beep.

   Press ▶ to see the number. If the number has more than 12 digits, press ▶ to see the rest of the number.

3. Press ☎ to return to standby.

NOTE

The ✔ icon stops flashing once all new calls have been viewed.

To dial from the calls list

1. Press ▲ to enter the **CALL LOG** option menu, then press **'menu/ok'** to enter **CALL LIST.** The most recent call is displayed.

2. Scroll ▲ or ▼ to the entry you want.

3. Press ✆ or ◉ to dial.

Colombo UG.indd Sec7:19 24/7/08 17:27:25

To save a number from the calls list to the phonebook

1. Scroll ▲ or ▼ to enter the **CALL LOG** option menu, then press **'menu/ok'** to enter **CALL LIST.** The most recent call is displayed.
2. Scroll ▼ to the number you want.
3. Press **'menu/ok'**. **SAVE NUMBER** is displayed.
4. Press **'menu/ok'**. **ENTER NAME** is displayed. Use the keypad to enter the name.
5. Press **'menu/ok'** then the number is displayed, the user can then edit the number if required and must press **'menu/ok'** to save the number (even if has not been edited).
6. Press ▲ or ▼ to select **NO GROUP, GROUP A, B** or **C** and press **'menu/ok'** to confirm.
7. Press **'menu/ok'** to confirm.
8. Press to return to standby.

To delete a calls list entry

1. Scroll ▲ or ▼ to enter the **CALL LOG** option menu, then press **'menu/ok'** to enter **CALL LIST.** The most recent call is displayed.
2. Scroll ▲ or ▼ to the number you want.
3. Press **'menu/ok'** then scroll ▼ to **DELETE** and press **'menu/ok'**.
4. Display shows **CONFIRM?**. Press **'menu/ok'** to confirm.
5. Press to return to standby.

To delete entire calls list

1. Scroll ▲ or ▼ to enter the **CALL LOG** option menu, then press **'menu/ok'** to enter **CALL LIST.** The most recent call is displayed.
2. Scroll ▼ to **DELETE ALL** and press **'menu/ok'**.
3. Display shows **CONFIRM?**. Press **'menu/ok'** to confirm. Press to return to standby.

To redial the last number

The Colombo lets you redial any of the last 10 numbers called. Numbers can be up to 24 digits long.

1. Press **'redial'**. The last number dialled is displayed.

   If the number has more than 12 digits, the display shows ▶ and the cursor blinks. Press ▶ to display the rest. If the number is stored in the Phonebook, the name is displayed as well.
2. Press to dial.

Colombo UG.indd Sec7:20 24/7/08 17:27:27

To view and dial a number in the redial list

1. Press '**redial**'. The last number dialled is displayed. If required, scroll ▲ or ▼ to display the number you want.
2. Press to dial the number.

To copy a redial number to the phonebook

1. Press '**redial**' and scroll ▲ or ▼ to the entry you want.
2. Press **'menu/ok'**.
3. Display shows **SAVE NUMBER**. Press **'menu/ok'**.
4. Enter the name and press **'menu/ok'**.
5. Edit the number if required and press **'menu/ok'**.
6. Press ▲ or ▼ to select **NO GROUP, GROUP A, B or C** and press **'menu/ok'** to confirm.
7. Press to return to standby.

To delete a redial list entry

1. Press '**redial**'. Scroll ▲ or ▼ to display the number you want.
2. Press **'menu/ok'** and scroll ▼ to **DELETE** then press **'menu/ok'**.
3. Display shows **CONFIRM?** Press **'menu/ok'** to confirm, then to return to standby.

To delete entire redial list

1. Press '**redial**' then press **'menu/ok'**.
2. Scroll ▼ to **DELETE ALL** and press **'menu/ok'**.
3. Display shows **CONFIRM?**. Press **'menu/ok'** to confirm. Press to return to standby.

Colombo UG.indd Sec7:21 24/7/08 17:27:28

Clock & Alarm

If you subscribe to your network's Caller Identification service, the time on your Colombo may be set automatically each time you receive a call, depending on your network provider.

You can also set or adjust the time using the Clock & Alarm menu.

To set date and time

1. Press **'menu/ok'** and scroll ▼ to **CLOCK/ ALARM**. Press **'menu/ok'**. Display shows **DATE & TIME**, then press **'menu/ok'**.
2. Enter the date using the format DD/MM e.g. 04/ 08 for 4th August.
3. Press **'menu/ok'** and enter the time using the 24 hour format HH:MM, e.g. 14:45 for 2.45pm.
4. Press **'menu/ok'** to confirm.
5. Press ☎ to return to standby.

NOTE
The date and time is retained during a power failure or when the batteries are discharged.

To set alarm

1. Press **'menu/ok'**, scroll ▼ to **CLOCK/ALARM** and press **'menu/ok'**.
2. Scroll ▼ to **SET ALARM** and press **'menu/ok'**.
3. Scroll ▲ or ▼ to **OFF, ON ONCE** or **ON DAILY** and press **'menu/ok'**.
4. If you select **ON ONCE** or **ON DAILY**, enter the time using the 24 hour format HH - MM e.g 14:45 for 2:45pm and press **'menu/ok'**.
5. Press ☎ to return to standby. When the alarm goes off, press any key to stop the ring.

NOTE
Once the alarm is set to on, the ⏰ icon is displayed. The alarm will ring at the medium level and ALARM ON will flash on the display.

To set alarm melody

There are three alarm ringtones.

1. Press **'menu/ok'** and scroll ▼ to **CLOCK/ ALARM**. Press **'menu/ok'**.
2. Scroll ▼ to **ALARM TONE** and press **'menu/ ok'**. Melodies are played.
3. Scroll ▲ or ▼ and press **'menu/ok'**.

Colombo UG.indd Sec6:22 24/7/08 17:27:30

Personal settings

WARNING
When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

To set the ring volume

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. **HANDSET TONE** is displayed. Press **'menu/ok'**.
3. **RING VOLUME** is displayed. Press **'menu/ok'**.
4. Scroll ▲ or ▼ to adjust the ringer volume level. Choose from: Ringer Off, Low, Medium, High, Boost and Progressive (increasing ring volume). The default setting is Boost.
5. Press **'menu/ok'** to save the settings.
6. Press ☎ to return to standby.

To set the ring melody

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. **HANDSET TONE** is displayed. Press **'menu/ok'**
3. scroll ▼ to **RING MELODY**. Press **'menu/ok'**.
4. Press ▲ or ▼ to select the ringtone. Choose from 10 ringer melodies. A sample of the ringtone is played.
5. Press **'menu/ok'** to confirm.
6. Press ☎ to return to standby.

To set a Group melody

To benefit from this feature, you must subscribe to the Caller Line Identification service.This menu enables you to select and set the melodies to be played when there is an external incoming call from a contact whose name is stored in your phonebook and is part of a group. You can associate 1 ring melody to each group. There are three phonebook groups (Group A, B, C) available for you to organize your contacts. Each group can be assigned a unique melody.

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. **HANDSET TONE** is displayed. Press **'menu/ok'** and scroll ▼ to **GROUP MELODY**. Press **'menu/ok'**.
3. Scroll ▲ or ▼ to select: **GROUP A, B or C**, then press **'menu/ok'**.
4. Press ▲ or ▼ to select the ringtone you want for the group and press **'menu/ok'**.
5. Press ☎ to return to standby.

Colombo UG.indd Sec26:23 24/7/08 17:27:31

To set the Key tones on/off

When you press a key on the handset you hear a beep. You can switch these beeps on or off.

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. **HANDSET TONE** is displayed. Press **'menu/ok'** and scroll ▼ to **KEY TONE**. Press **'menu/ok'**.
3. Scroll ▲ or ▼ to select **ON** or **OFF**.
4. Press **'menu/ok'** to confirm.
5. Press ☎ to return to standby.

To change the handset name

Personalise your handset, with a name or location for example Peter or Bedroom. Maximum 10 characters.

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. Scroll ▼ to **HANDSET NAME** and press **'menu/ok'**. The current name is displayed.
3. Press '**c**' to delete the current name.
4. Enter the name you want, maximum 10 characters and press **'menu/ok'** to save.
5. Press ☎ to return to standby.

To set auto pick up answer

With Auto pick up switched on, you can answer a call just by lifting the handset off the base or charger. If switched off, you will have to press ✆ to answer a call.

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. Scroll ▼ to **AUTO PICK UP**. Press **'menu/ok'**.
3. Scroll ▲or ▼to select **ON** or **OFF**.
4. Press **'menu/ok'** to confirm.
5. Press ☎ to return to standby.

NOTE

If Auto Pick up mode is switched on and you subscribe to Caller Line Identification (CLI) service, you will not be able to see the number of the person calling, before you answer the call.

To set auto hang up

With Auto hang up switched on, you can end a call just by replacing the handset on the base or charger. If switched off, you have to press ☎ to hang up.

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. Scroll ▼ to **AUTO HANG UP**. Press **'menu/ok'**.
3. Scroll ▲ or ▼ to select **ON** or **OFF**.
4. Press **'menu/ok'** to confirm.
5. Press ☎ to return to standby.

Colombo UG.indd Sec26:24 24/7/08 17:27:32

To set the display language

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. Scroll ▼ to **LANGUAGE**. Press **'menu/ok'**.
3. Scroll ▲ or ▼ to select the language you want.
4. Press **'menu/ok'** to confirm.
5. Press ☎ to return to standby.

To set babysit mode on

Leave one handset in a room and use another handset to hear sounds in that room.

1. Press **'menu/ok'**, scroll ▼ to **PERSONAL SET** and press **'menu/ok'**.
2. Scroll ▼ to **BABYSIT MODE.** Press **'menu/ok'**.
3. Press ▲ or ▼ to select **ON** or **OFF**.
4. Press **'menu/ok'** to confirm.

When switched On, you can leave this handset in the room you wish to monitor. Only the microphone is on. Anyone in the room cannot hear you.

5. Place that handset in the room.
6. At a second handset, press **int** and enter the number of the handset you are using as a room monitor. You can now hear sounds coming from the room.

To stop room monitoring at any time, press ☎

To lock the Keypad

Prevent accidental dialling while carrying the handset by locking the keypad.

1. Press and hold *. The display shows **KEYS LOCKED**.
2. To unlock the handset, press and hold * again.

NOTE
While the keypad is locked, you can answer incoming calls as normal.

Colombo UG.indd Sec26:25 24/7/08 17:27:34

Advanced settings

Recall is useful to access certain network and PABX/ switchboard services.

Recall time

The default Colombo recall time is suitable for your country and network operator and is set at 100 ms.

The use of your Colombo cannot be guaranteed on all PABX.

Call barring

Prevent certain numbers from being dialled from your Colombo. Store up to four specific numbers, each up to 4 digits, for example, international or local prefixes.

NOTE

If you switch Call barring on, BARR MODE ON will be displayed on your screen in standby mode.

To switch call barring on/off

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **CALL BARRING**. Press **'menu/ok'**.
3. Enter the master PIN (default setting 0000) and press **'menu/ok'**.
4. **MODE** is displayed. Press **'menu/ok'**.
5. Press ▲ or ▼ to select **ON** or **OFF**. Press **'menu/ok'** to confirm.
6. Press ☎ to return to standby. You can now set the number (See below).

To set a number to be barred

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **CALL BARRING**. Press **'menu/ok'**.
3. Enter the master PIN (default setting 0000) and press **'menu/ok'**.
4. Scroll ▼ to **NUMBER**. Press **'menu/ok'**.
5. If necessary, scroll ▲ or ▼ to the next available slot.
6. Press **'menu/ok'** and enter the number or prefix you want to bar. Press **'menu/ok'** to confirm.
7. Press ☎ to return to standby.

Colombo UG.indd Sec24:26 24/7/08 17:27:34

Baby call

When activated, this feature allows you to dial a number by pressing any key on your handset (except). This feature is very useful for quick access to the emergency services.

Switch baby call on/off

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **BABY CALL**. Press **'menu/ok'**.
3. Enter the master PIN (default setting 0000) and press **'menu/ok'**.
4. **MODE** is displayed. Press **'menu/ok'** then press ▲ or ▼ to select **ON** or **OFF**. Press **'menu/ok'** to confirm.
5. Press to return to standby.

NOTE
If you switch Baby call on, BABY CALL ON will be displayed on your screen in standby mode.

To switch BABY CALL off from standby

1. Press then **'menu/ok'**

To set the baby call number

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **BABY CALL**. Press **'menu/ok'**.
3. Enter the master PIN (Default setting 0000) and press **'menu/ok'**.
4. Scroll ▼ to **NUMBER**. Press **'menu/ok'**.
5. Enter the number. Press **'menu/ok'** to confirm
6. Press to return to standby.

Dial a baby number

1. When a baby call number has been stored and the baby call setting switched on, press any key (apart from), to dial a number.

NOTE
When baby call is switched on, you can still answer any incoming call as normal.

ECO mode

To reduce the level or power emissions, you can select 'ECO mode' . When the ECO mode is set to ON, the base transmission power will be reduced.

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **ECO mode**. Press **'menu/ok'**.
3. Press ▲ or ▼ to select **ON** or **OFF**. Press **'menu/ok'** to confirm.

   You will hear a confirmation beep and the handset name on the display will be replaced with 'ECO MODE'.

NOTE
With ECO mode set to ON, the handset range will be reduced.

Colombo UG.indd Sec24:27 24/7/08 17:27:35

Registration

Up to 5 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

- The instructions described below apply specifically to your Colombo handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the manufacturer of the additional handset.
- The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.

To register a handset

At the base:

1. Press and hold the button on the base station for at least 3 seconds. You have 90 seconds in which to register a handset.

At the handset:

2. Press **'menu/ok'** and scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
3. Scroll ▼ to **REGISTRATION** and press **'menu/ok'**.
4. If necessary, scroll ▲ or ▼ to display **REGIST. BASE** and press **'menu/ok'**.
5. **BASE 1 2 3 4** is displayed and the registered base number is flashing.
6. Enter the number of the base on which you wish to register your handset. If you have only 1 base station, press 1. If you have 2 base stations, press 1 or 2, etc.
7. When the display shows **PIN----**, enter the base PIN.
8. When the handset registers with the base, it is assigned a handset number.

To select a base

You can register your Colombo handset with up to 4 bases. Once registered, you can switch between bases, for example, bases at home and at work.

1. Press **'menu/ok'** and scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **REGISTRATION** and press **'menu/ok'**.
3. **SELECT BASE** is displayed. Press **'menu/ok'**. The available bases are displayed with the current base number flashing.
4. Enter the number of the base you want 1,2,3 or 4 and press **'menu/ok'**. When the base is found you hear a beep. If not found, the display shows **UNREGISTERED**.

Colombo UG.indd Sec5:28 24/7/08 17:27:37

To unregister a handset

1. Press **'menu/ok'** and scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **UNREGISTER** and press **'menu/ok'**
3. Enter the 4 digit master PIN and press **'menu/ok'**. Display shows the registered handset numbers.
4. Scroll ▲ or ▼ to select the handset you want to delete and press **'menu/ok'**. **UNREGISTERED** is displayed on the handset screen.

To set the PIN

The 4-digit master PIN is used when registering or unregistering a handset and when changing some settings on your Colombo. The default setting is 0000. You can change this PIN for additional security.

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **PIN**. Press **'menu/ok'**.
3. Enter the current 4 digit master PIN and press **'menu/ok'**. (Default setting 0000).
4. Enter the new PIN and press **'menu/ok'**.

NOTE
Make a note of your PIN. If you forget your PIN you will need to reset your product.

To Reset your Colombo

This will return your Colombo to its factory default settings.

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **RESET UNIT**. Press **'menu/ok'**.
3. **CONFIRM?** is displayed. Press **'menu/ok'**.

NOTE
Entries stored in the phonebook and new answering machine messages will not be deleted.

Auto prefix

You can set the Colombo to detect a dialling number and replace it with another number. The number to be detected can be up to 5 digits long. It can be replaced with a number up to 10 digits.

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **PREFIX**. Press **'menu/ok'**.
3. **DETECT DIGIT** is displayed. Press **'menu/ok'**.
4. Enter the number you want to be detected (up to 5 digits) and press **'menu/ok'**.
5. Scroll to **PREFIX NUM.** and press **'menu/ok'**.
6. Enter the number you (up to 10 digits) want it replaced with and press **'menu/ok'**.
7. Press ☎ to return to standby.

Note
If you do not enter a number for "Detect Digit" then the "Prefix number" will be dialled prior to the number you call, (useful for access to "lo-cost" telephone service access). To disable the auto-prefix function, delete the contents in both "Detect digit" and "Prefix number" settings.

The auto-prefix function will not work if you Press the ✆ before dialling.

Colombo UG.indd Sec5:29 24/7/08 17:27:38

To turn intrusion on

When an external call is taking place, another handset registered to the base can join in, making the call a 3-way conference, just by pressing . To enable this, Intrusion must be switched On.

1. Press **'menu/ok'**, scroll ▼ to **ADVANCED SET** and press **'menu/ok'**.
2. Scroll ▼ to **INTRUSION.** Press **'menu/ok'**.
3. Scroll ▲ or ▼ to **ON** or **OFF**.
4. Press **'menu/ok'** to confirm.
5. Press to return to standby.

Colombo UG.indd Sec5:30 24/7/08 17:27:39

The Answering machine

Your Colombo answering machine records unanswered calls when it is activated. It can store up to 59 messages within the maximum recording time of 12 minutes. Each message can be up to 3 minutes long. Your personal outgoing messages can be up to 3 minutes long.

To switch the answering machine on/off

1. Press **'menu/ok'** scroll ▲ or ▼ to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▼ to **ANSW ON / OFF** and press **'menu/ok'**.
3. Scroll ▲ or ▼ to display **ON** or **OFF.**
4. Press **'menu/ok'** to confirm.
5. Press ☎ to return to standby.

New Message

When you have received a new message the ✉ will flash on the handset screen and the LED on the base will also flash.

Orange: Handset down and charging, TAM on

Flashing Orange: New messages received, Handset down and charging, TAM on.

Green: TAM on (Handset not on base)

Flashing Green: New messages received, TAM on (Handset not on base)

Red: Handset down and charging, TAM off

To play messages

1. Press **'menu/ok'** and scroll ▲ or ▼ to **ANSW MACHINE** and press **'menu/ok'**. **PLAY** is displayed.
2. Press **'menu/ok'** to play new messages. The display shows the number of new messages. If there are no new messages, all stored messages are played.
3. Press ▶ to display the callers identification. Press ▶ again to see the date and time of the call. (This only works if you subscribe to Caller LIne Indentification service)

NOTE
If you have not subscribed to the Caller Line Identification this option is not available.

4. During playback press **'menu/ok'** to display a list of options. Use the ▲or ▼keys to change the options:

REPEAT press **'menu/ok'** to repeat current message

NEXT MESSAGE press **'menu/ok'** to play next message

PREV MESSAGE press **'menu/ok'** to play previous message

DELETE press **'menu/ok'** to delete the current message.

SAVE NUMBER press **'menu/ok'** to store the number, if available, in the phonebook.

5. Press ☎ to stop playback and return to standby.

Colombo UG.indd Sec21:31 24/7/08 17:27:39

To delete all messages

1. Press **'menu/ok'** scroll to ▼ **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▼ to **DELETE ALL** and press **'menu/ok'**.
3. Display shows **CONFIRM?**. Press **'menu/ok'** to confirm.

To record a memo

You can record a memo which is stored on your answering machine and played back like a normal message.

1. Press **'menu/ok'** scroll ▲ or ▼ to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▼ to **RECORD MEMO** and press **'menu/ok'**. Display shows **RECORDING**.
3. Speak your message. Press **'menu/ok'** to end recording.

Outgoing messages

This is the message your callers hear on the answering machine. There are two pre-recorded outgoing messages, or you can record your own.

Answer & Record

The caller can leave a message. The pre-recorded message is 'Hello, your call cannot be taken at the moment, so please leave your message after the tone.'

Answer Only

The caller can listen to your announcement but cannot leave a message. The pre-recorded message is 'Hello, your call cannot be taken at the moment, and you cannot leave a message, so please call later'.

To set answer mode

Set your machine to Answer & Record or Answer Only.

1. Press **'menu/ok'** scroll ▲or ▼to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▼to **ANSWER MODE** and press **'menu/ok'**. The current answer mode is displayed.
3. Scroll ▲or ▼to select **ANSWER & REC** or **ANSWER ONLY** and press **'menu/ok'**.
4. Scroll ▲or▼ to display the message type you want: **PERSONALISED** to set your own recorded message or **PREDEFINED** for the pre-recorded message.
5. Press **'menu/ok'** to confirm.

If you select personalised you can record, play or delete your own outgoing message.

1. Press **'menu/ok'** scroll to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▲ to **ANSWER MODE** and press **'menu/ok'**.
3. Scroll ▲ or ▼ to select **ANSWER & REC** or **ANSWER ONLY** and press **'menu/ok'**. Scroll ▲ or ▼ key to select **PERSONALISED** then press **'menu/ok'**.
4. **PLAY** is displayed. Press **'menu/ok'**. Current message is played back.

Colombo UG.indd Sec21:32 24/7/08 17:27:40

To record an outgoing message

1. Press **'menu/ok'** scroll to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▲ to **ANSWER MODE** and press **'menu/ok'**.
3. Scroll ▲ or ▼ to select **ANSWER & REC** or **ANSWER ONLY** and press **'menu/ok'**. Scroll ▲ or ▼ key to select **PERSONALISED** then press **'menu/ok'**.
4. **PLAY** is displayed. Scroll ▼ to **RECORD MESS.**

To delete a personalised outgoing message

1. Press **'menu/ok'** scroll to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▲ to **ANSWER MODE** and press **'menu/ok'**.
3. Scroll ▲ or ▼ to select **ANSWER & REC** or **ANSWER ONLY** and press **'menu/ok'**. Scroll ▲ or ▼ key to select **PERSONALISED** then press **'menu/ok'**.
4. **PLAY** is displayed. Scroll ▼ to **DELETE**.

Ring delay

Select the duration of rings before your answering machine picks up the call. Choose from 2-9 rings or Toll Saver.

If Toll Saver is selected, then:

- If you have new messages your phone answers after 2 rings.
- If there are no new messages it will answer after 4 rings. So you have the option to hang up, saving the time and cost of a call.

NOTE
Toll Saver mode is not compatible with the BT Call Answering service.

- If the memory is full, it will answer after 20 rIngs in Answer Only mode.

1. Press **'menu/ok'** scroll ▲ or ▼ to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▼ to **ANSW SETTINGS** and press **'menu/ok'**.
3. **RING DELAY** is displayed. Press **'menu/ok'**.
4. Scroll ▲ or ▼ to select 2-9 rings or TOLL SAVER.
5. Press **'menu/ok'** to confirm.

NOTE
When the answer machine is switched off it will still answer after 20 rings.

Colombo UG.indd Sec21:33 24/7/08 17:27:42

Remote access

Remote access allows you to operate your answering machine and listen to your messages by calling your Colombo from another phone.

The default setting is on.

1. Call your Colombo. When you hear your outgoing message, press #.
2. Enter your 4 digit PIN. The default code is 0000. You hear a confirmation beep.

NOTE
You should change this code for additional security, see 'PIN'.

3. After entering your PIN as stated above, use the keypad to operate your Colombo answering machine:

1	Play previous message
2	Play messages
3	Play next message
6	Delete message playing
7	Switch answer machine on
8	Stop playback
9	Switch answer machine off

Note
When the answer machine is switched off it will still answer after 20 rings.

To turn Remote Access on/off

1. Press **'menu/ok'**, scroll ▼ to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▼ to **ANSW SETTINGS** and press **'menu/ok'**.
3. Scroll ▼ to **REMOTE ACC** and press **'menu/ok'**
4. Scroll ▲ or ▼ to select **ACTIVATED** or **DEACTIVATED**.
5. Press **'menu/ok'** to confirm.

Call screening

Use your handset or base speaker to hear a caller leaving a message. You can then choose to ignore the caller or pick up the call.

The default settings are:

- Handset call screening: On

To interrupt at the handset:

1. If you want to interrupt and take the call press or .

Switch handset call screening on/off

1. Press **'menu/ok'**, scroll ▲ or ▼ to **ANSW MACHINE** and press **'menu/ok'**.
2. Scroll ▼ to **ANSW SETTINGS** and press **'menu/ok'**.
3. Scroll to **HS SCREENING** and press **'menu/ok'**.
4. Scroll ▲ or ▼ to select **ON** or **OFF**.
5. Press **'menu/ok'** to confirm.

Colombo UG.indd Sec21:34 24/7/08 17:27:43

To access the answering machine menu via the Calls list.

When the is flashing to indicate new messages you can see caller details via ▲ or press ▼ again to go to **ANSW MACHINE** to play new messages.

1. Press ▲, **CALL LIST** is displayed.
2. Press ▼, **ANSW MACHINE** is displayed.
3. Press **'menu/ok'**, **PLAY** is displayed.
4. Press **'menu/ok'**, the handset will start the new message playback. Once all messages are played, the handset will return to standby.

NOTE

During message playback, press *anytime to return to standby.*

Memory full

The memory is full if there is less than 15 seconds of recording time left or if the maximum total of 59 messages has been reached.

When the memory becomes full:

- The LED will flash quickly.
- The flashes quickly on the handset display.
- The machine will automatically switch to Answer Only mode.

If the memory becomes full while a caller is leaving a message, they will hear a beep and the call is ended.

Colombo UG.indd Sec21:35 24/7/08 17:27:44

Help

The handset is not charging when the handset is placed on the base

- The handset has been placed the wrong way around, make sure that the charging contacts on the handset line up with the charging contacts on the base. The LED will be RED (or ORANGE if the answering machine is switched on) when the handset is charging.
- Poor charging contact, move the handset slightly, until you hear a beep
- Dirty contacts - Unplug from the mains power and clean the charging contacts with a cloth (Do not get wet, do not immerse in water)

No dialling tone

- No power - check the connections. Reset the phone: unplug and plug back in the mains
- Batteries are empty - charge the batteries for at least 24 hours. Replace the rechargeable batteries.
- You are too far from the base - move closer to the base
- Wrong line cord - only use the telephone line cord provided
- Micro filter (when required) is not connected to the line cord - connect the micro filter to the line cord

Poor audio quality

- The base is too close to electrical appliances, reinforced concrete walls or metal door frames - move the base at least one metre away from any electrical appliances

The signal icon is blinking

- Handset is not registered to the base - register the handset to the base
- You are too far from the base - move closer to the base

No ring tone

- The ring tone is deactivated.
- Increase the volume.

Caller Line Identification (CLI) service does not work

Check your subscription with your network operator

A phonebook entry cannot be stored

- The phonebook is full. Delete unused entries.

No display

- Try recharging or replacing the batteries.
- Try disconnecting and connecting the base power supply.

Colombo UG.indd Sec20:36 24/7/08 17:27:45

Unable to register another handset

- Maximum number of 5 handsets has been reached.
- The display shows SEARCHING. You must unregister a handset in order to register a new one.

Noise interference on your radio or television

- Your base or charger may be too close. Move it as far away as possible.

Answering machine does not record messages

- Switch the answering machine on.
- The memory may be full. If so, you will need to delete some messages.
- Answer mode may be set to **ANSWER ONLY**. Change the mode to **ANSWER & REC.**

Cannot access messages remotely

- Remote access may be switched off.
- Check that you are using the correct PIN code.

Cannot record outgoing message

- The memory may be full. If so, you will need to delete some messages.

Answering machine stops automatically

- The memory may be full. If so, you will need to delete some messages.
- The maximum message length is 3 minutes.

If you are still experiencing any difficulty after making the above checks, please call the helpdesk for further assistance.

Helpdesk

The helpdesk is open from 8.30am to 5.00pm, Monday to Friday (excluding Bank Holidays) and can be contacted on 0845 833 1673 (local call charge applies).

Colombo UG.indd Sec20:37 24/7/08 17:27:46

General information

Helpline: 0845 833 1673 (local call rate)

IMPORTANT

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to the emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Safety information

- Only use the power supply suitable for the Colombo range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Use only the approved rechargeable batteries supplied.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close.
- It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.

Colombo UG.indd Sec12:38 24/7/08 17:27:46

- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

- The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.
- The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid increasing landfill.

Product disposal instructions for residential users

- When you have no further use for it, please remove any batteries and dispose of them and the product per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Colombo UG.indd Sec12:39 24/7/08 17:27:46

Warranty Information

- This product has a warranty of 12 months and is therefore guaranteed to be free from defects in materials and workmanship during that period. If you experience a problem within that time, simply call the helpdesk on 0845 833 1673 (local call rate applies).

  If your problem cannot be solved by our helpdesk, you will need to return your product to the place it was purchased. Remember to take your receipt as proof of purchase as it must be produced before the warranty can be honoured.

- This product must have been used only for the intended purpose and not been subjected to wilful or accidental damage.

- This warranty does not cover damage caused by excessive voltage or lightning.

- If this product has been tampered with in any way, the warranty shall be considered null and void.

- This guarantee does not affect your statuatory rights.

Colombo UG.indd Sec12:40 24/7/08 17:27:47

Technical Information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your Colombo has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Connecting to a switchboard

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your service provider.

Inserting a pause

With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.

- Press and hold # to insert a pause (P) before entering the telephone number.

You may also need to enter a pause when storing international numbers or charge card numbers.

Recall

You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information.

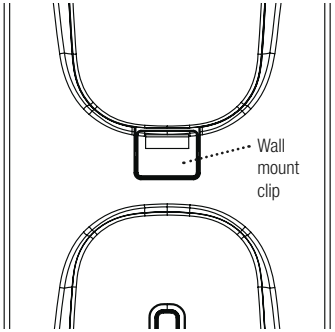
Colombo UG.indd Sec17:41 24/7/08 17:27:47

Wall mounting

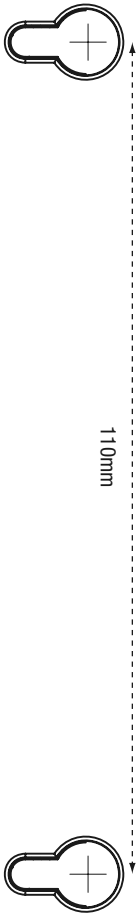
MPORTANT
Before you wall-mount your Colombo, check that you are not drilling into any hidden wiring. Before you drill, make sure the power and telephone line cables will reach the sockets.

To wall mount the base and charger

- Drill two holes in the wall 110mm apart vertically using an 8mm drill bit
- Use the following templates to mark the drilling locations.
- Push in the bottom of the wall mount clip on the base and rotate by 180º. You will see that there is now a 'hook' to hold your handset when the base is fixed to the wall.



- Place the handset in the cradle



Colombo UG.indd Sec16:42 24/7/08 17:27:47

Colombo UG.indd Sec16:43 24/7/08 17:27:48

MAGICBOX™

Helpline

0845 833 1673

(local call rate)

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CE ROHS COMPLIANT

July08 (Issue 1.1)

Colombo UG.indd Sec16:44 24/7/08 17:27:48