## GN 2000 USB and GN 2000 IP for IP telephony





GN 2000 USB



Designed to perform. True wideband stereo sound.

The GN 2000 Series headsets feature superb call clarity for PC-based IP telephony, plus wideband stereo for other audio applications. Best of all, they're tested to withstand rough handling by multiple users, which makes them perfect for use in contact centres. Just look at what you get:

- Robust design for exceptional comfort and day-after-day durability
- Wideband sound for natural audio quality
- Large ear-cushions for extra comfort delivered with foam and leatherette ear cushions
- Hard-wired USB for PC-based IP telephony with the GN 2000 USB
- Choice of noise-cancelling microphone or SoundTube boom arm with GN 2000 IP

Complete with in-line sound controls, the GN 2000 USB is a true plug-and-play product that is Microsoft Windows® certified. It comes with our popular SoundTube, equipped with a high-quality microphone. Feather-soft leatherette ear cushions provide exceptional comfort thanks to fully gimbaled mountings, that means our earpieces automatically adjust to the shape and angle of individual ears. And less manual adjustment means your agents can concentrate on their calls and not on their headsets.

The large ear cushions of GN 2000 USB and GN 2000 IP also provide better acoustical coupling, ensuring a rich incoming signal. Unlike other so-called "wideband" headsets that cut-off around 4,000 Hz, the GN 2000 USB and GN 2000 IP provide full frequency response up to 6,800 Hz for optimum call clarity with significantly less need to ask customers to repeat themselves. For safety, they also feature our PeakStop™ technology, which cuts off sudden loud noises above 118 dB SPL.

Built to last, the GN 2000 Series is our toughest contact centre headset yet. Our headbands are made of impact-resistant materials that are strong and resilient to keep the headset firmly, yet comfortably in place throughout the workday.

The GN 2000 Series is also available in variants for conventional desk telephony with our Quick Disconnect (QD) plug.

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Feature	Benefit
Robust design:  All-metal boom-arm pivot  Plastic-rubber composite	Solid construction and impact-resistant materials ensure a long useful lifetime in tough work environments.
Choice of soft foam or leatherette ear cushions:  • Fully gimbaled mounting	Self-adjusting for all-day comfort, plus outstanding inbound sound quality so customer comments are clearly heard the very first time.
Rich, wideband sound:  Frequency range up to 6,800 Hz  Meets TIA-920 standard for genuine wideband response	Optimum call clarity -Up to 70% more range than other so-called "wideband" headsets.
Interchangeable SoundTube boom (accessory)	Improved hygiene and greater peace of mind.
Duo earpieces (choice of mono or duo for GN 2000 IP)	True stereo experience with PC audio applications.
PeakStop™ technology – max. 118 dB SPL (RMS)* according to UL 60950 standards	Protection against sudden, loud sounds coming across the telephone network.
Compatibility	The GN 2000 USB is compatible with:  • PC/Macintosh  • Microsoft Windows®

<sup>\*</sup> Sound Pressure Level (Root Mean Square)

## Safety

The GN 2000 Series meets the electric strength test and impulse test requirements of the international standard IEC 60950-1. It also meets EN 60950, AS/NZ53260, and UL 60950 standards.

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